

# MASSACHUSETTS EARLY INTERVENTION

Local Program Performance Data  
On State Performance Plan  
Indicators and Targets

July 2012 to June 2013



Massachusetts  
Department of Public Health





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

Local Program Performance Data  
On State Performance Plan  
Indicators and Targets  
*July 2012 to June 2013*

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# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

## Report Overview

### ***What is Early Intervention Local Program Performance Data?***

The U.S. Department of Education requires that each state have in place a performance plan evaluating the state's implementation of *Part C* of the *Individuals with Disabilities Education Act of 2004 (IDEA)*, which defines early intervention services for infants and toddlers from birth through age two and their families. This plan is called the *Part C State Performance Plan (SPP)* and describes program targets and improvement strategies for various areas of performance.

The *Massachusetts Department of Public Health* is the oversight agency in the Commonwealth for the *Part C* program, also known as *Early Intervention (EI)*, and oversees that all federal requirements are adhered to as well as implements state standards and eligibility definitions for this program. The Department is required to submit an *SPP* and to report annually on the state's progress in meeting the program targets set in the *SPP*. The annual progress report is called the *Part C Annual Performance Report (APR)*.

The Local Program Performance Data report provides data on the *SPP* indicators or areas of performance reported annually on the *APR* for each of the *Early Intervention (EI)* programs that provide direct services to infants and toddlers and their families.

### ***Why are these indicators important?***

The indicators or areas of performance are monitoring priorities identified and tracked by the *Massachusetts Department of Public Health* and the U.S. Department of Education to ensure that early intervention services are provided in accordance with federal regulations and state standards. This ensures that local *EI* programs provide high quality support and services to children and families. Each indicator has a state target, designated by either a federal or state requirement, that all *EI* programs are expected to reach and maintain.

### ***How will this information be used?***

*SPP* and *APR* indicator information is used for quality improvement purposes and to determine compliance with federal and state requirements. Through a process of setting targets, analyzing data and tracking progress, the state and local *EI* programs can identify areas of strength and areas that need improvement. Plans are then developed to address concerns and continue *EI* program successes.

### ***How can I use this information?***

For each indicator you will find information in this report about the statewide performance and the performance of each *EI* program. A check mark (✓) appears when an *EI* program has met or surpassed the state target for an indicator.

**Note:** *Italicized* words are included in the Glossary of Terms.

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

## The Indicators

The *Part C State Performance Plan (SPP)* identifies the following indicators or areas of performance for *Early Intervention* services and provides state targets and improvement strategies for these areas. The *Part C Annual Performance Report (APR)* reports annual state performance for each of these indicators.

This report provides data on the following *SPP* indicators reported annually on the *APR* for each of the *Early Intervention* programs that provide direct services to infants and toddlers and their families:

1. Infants and toddlers with *IFSPs* who receive early intervention services in a timely manner.
2. Infants and toddlers who primarily receive *EI* services in a natural setting.
3. Infants and toddlers exiting early intervention who demonstrate improved:
  - a. Positive social-emotional skills (including social relationships);
  - b. Acquisition and use of knowledge and skills (including early language / communication);
  - c. Use of appropriate behaviors to meet their needs.
4. Families who report that early intervention services have helped the family:
  - a. Know their rights;
  - b. Effectively communicate their children's needs; and
  - c. Help their children develop and learn.
5. Infants and toddlers birth to one year old in Massachusetts who receive *EI* services.
6. Infants and toddlers birth to three years old in Massachusetts who receive *EI* services.
7. Infants and toddlers whose *EI* eligibility evaluation and initial *IFSP* meeting was completed in a timely manner.
8. Infants and toddlers leaving early intervention services who received timely transition planning to support the child's and family's transition to preschool and other appropriate community services including:
  - a. Having a completed individualized *transition plan* with transition steps and services documented on the *IFSP* service plan;
  - b. Notification to the *Local Education Agency (LEA)* occurred, if child is potentially eligible for *special education*; and
  - c. Having a *transition planning conference*, if child is potentially eligible for *special education*.

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 1

*Infants and Toddlers with IFSPs who Receive Early Intervention Services in a Timely Manner*

#### **Description**

This indicator reports on the percent of infants and toddlers having 100% of their services, as reported on their *EI* service plan, being received in a timely manner. The *EI* service plan is known as the *Individualized Family Service Plan* or *IFSP* and is a working document produced collaboratively by *EI* program staff and family members that contains the agreed upon *Early Intervention* services for an eligible child and family. The Massachusetts definition for timely service is every service identified on a child's *IFSP* service plan occurs within 30 days of the *IFSP signature date*, the date that the family and *EI* program sign the *IFSP* service plan.

#### **State Target**

100% of children will receive 100% of their services as stated in their *IFSP* within 30 days of the *IFSP signature date*. There are some children who did not receive one or more services within the 30 day timeframe but the service is considered compliant if the reason for the delay was due to a family situation (e.g., child was sick).

#### **Data Source**

The Timeliness of Services Survey on the Fiscal Year 2013 Early Intervention Annual Report collected service data from *Early Intervention* programs of a sample of *EI* children served from July 1, 2012 to June 30, 2013. The sample consisted of 600 early intervention children (10 children per program) and their 2,959 *IFSPs* (initial, interim and annual).

#### **Statewide Results**

- State Average:
  - 98.3% - Percent of children having 100% of their *EI* services being received in a timely manner
  - 99.6% - Percent of services received in a timely manner
- 590 of the 600 children received all *IFSP* services within 30 days of the *IFSP signature date* or had appropriate justifications for a delay in service.
- 2,622 of the 2,959 *IFSP* services were received within 30 days of the *IFSP signature date* or had appropriate justifications for a delay in service (e.g., family schedule).

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 1

#### *Infants and Toddlers with IFSPs who Receive Early Intervention Services in a Timely Manner*

Description: Percent of infants and toddlers having 100% of their *EI* services being received within 30 days of the *IFSP* service plan signature date.

State Target: 100%

<b>Region</b>	<b>Provider Agency</b>	<b>Meets or exceeds state target?</b>	<b>Program Percent</b>	<b>Diff from State Target</b>
BO	Bay Cove Early Intervention Program	✓	100%	0%
SE	Brockton Early Childhood Intervention Program	✓	100%	0%
NE	Cape Ann Early Intervention Program	✓	100%	0%
SE	Cape Cod & Islands Early Childhood Intervention Program	✓	100%	0%
WE	Center for Human Development Early Intervention Program		70%	30%
WE	Child Guidance Center Early Intervention Program		90%	10%
BO	Children's Community Early Intervention Program	✓	100%	0%
BO	Criterion – Boston Early Intervention Program	✓	100%	0%
WE	Criterion – Heritage Early Intervention Program	✓	100%	0%
NE	Criterion – Medford Early Intervention Program	✓	100%	0%
CE	Criterion – Middlesex Early Intervention Program	✓	100%	0%
NE	Criterion – Stoneham Early Intervention Program	✓	100%	0%
CE	Criterion – Valley Early Intervention Program	✓	100%	0%
CE	Criterion – Wachusett Early Intervention Program	✓	100%	0%
CE	Criterion – Worcester Early Intervention Program	✓	100%	0%
BO	Dimock Early Intervention Program	✓	100%	0%
NE	Eliot Early Intervention Program	✓	100%	0%
BO	Enable Inc. Early Intervention Program	✓	100%	0%
NE	Family Support Early Intervention Program	✓	100%	0%
BO	First Early Intervention Program	✓	100%	0%
WE	First Steps Infant-Toddler Services for South Berkshire	✓	100%	0%
BO	Harbor Area Early Intervention Program	✓	100%	0%
SE	Kennedy Donovan Center Early Intervention Program/Attleboro	✓	100%	0%
SE	Kennedy Donovan Center Early Intervention Program/New Bedford	✓	100%	0%
SE	Kennedy Donovan Center Early Intervention Program/Plymouth	✓	100%	0%
CE	Kennedy Donovan Center Early Intervention Program/South Central	✓	100%	0%
CE	Lipton Early Intervention Program		90%	10%
WE	May Center for Early Intervention	✓	100%	0%
CE	Minute Man Arc for Human Services, Inc.	✓	100%	0%
WE	MSPCC-Goodstart Early Intervention Program/Holyoke	✓	100%	0%
NE	MSPCC-Goodstart Early Intervention Program/Lawrence		80%	20%
WE	MSPCC-Goodstart Early Intervention Program/Springfield	✓	100%	0%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 1

*Infants and Toddlers with IFSPs who Receive Early Intervention Services in a Timely Manner*

<i>Region</i>	<i>Provider Agency</i>	<i>Meets or exceeds state target?</i>	<i>Program Percent</i>	<i>Diff from State Target</i>
CE	MSPCC-Goodstart Early Intervention Program/Worcester	✓	100%	0%
NE	North Shore Infant Toddler Development Program/Lynn	✓	100%	0%
WE	Northern Berkshire Early Intervention Program	✓	100%	0%
WE	Pediatric Development Center	✓	100%	0%
SE	People, Inc.Early Intervention Program	✓	100%	0%
CE	Pernet Family Service Early Intervention Program	✓	100%	0%
NE	Professional Center for Child Development	✓	100%	0%
NE	Project BEAM Early Intervention Program	✓	100%	0%
WE	REACH Early Intervention Program	✓	100%	0%
BO	Riverside Early Intervention Program/Cambridge-Somerville	✓	100%	0%
BO	Riverside Early Intervention Program/Needham		90%	10%
SE	Schwartz Center for Children		90%	10%
CE	South Bay Early Childhood Program - Worcester	✓	100%	0%
SE	South Bay Early Intervention Program - Brockton	✓	100%	0%
SE	South Bay Early Intervention Program - Fall River	✓	100%	0%
NE	South Bay Early Intervention Program - Lowell	✓	100%	0%
SE	Step 1 Early Intervention Program	✓	100%	0%
SE	Taunton Area Early Intervention Program	✓	100%	0%
NE	Thom Anne Sullivan Center	✓	100%	0%
BO	Thom Boston Metro Early Intervention Program	✓	100%	0%
CE	Thom Charles River Early Intervention Program	✓	100%	0%
CE	Thom Marlborough Early Intervention Program	✓	100%	0%
CE	Thom Mystic Valley Early Intervention Program	✓	100%	0%
BO	Thom Neponset Valley Early Intervention Program	✓	100%	0%
NE	Thom Pentucket Area Early Intervention Program	✓	100%	0%
WE	Thom Springfield Infant Toddler Services	✓	100%	0%
WE	Thom Westfield Infant Toddler Services	✓	100%	0%
CE	Thom Worcester Area Early Intervention Program		90%	0%



# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 2

#### *Infants and Toddlers who Primarily Receive EI Services in a Natural Setting*

##### **Description**

This indicator reports on the percent of infants and toddlers with an *IFSP* service plan who primarily receive early intervention services in their home or at programs created for typically developing children. Programs created for typically developing children are services where children from the community, not enrolled in an *EI* program, participate in a group with *EI*-enrolled children. An example would be a story-time group led by an *EI* staff person that meets at a local library. The group would be open to all children under three to participate.

##### **State Target**

95.0% of children with an *IFSP* service plan will receive services in the home or at programs created for typically developing children, or will have justification statements on their *IFSP* service plan as to why such services cannot be delivered in these settings. In some instances it may be clinically appropriate for services not to be delivered in a natural setting. Programs who did not meet the state target are not considered to be out of compliance as they may have provided appropriate justification for why services were not provided in a natural setting.

##### **Data Source**

Children having an *IFSP* service plan that were active on October 1, 2012 based on data from the *Early Intervention Information System (EIIS)*. *EIIS* is an electronic system that is used to collect client data from *EI* programs. This data includes socio-demographics, eligibility, *IFSP* service plan, and discharge information for each child referred to an *EI* program.

##### **Statewide Results**

- State Average: 98.4%
- 15,458 of the 15,705 children active on October 1, 2012 having an *IFSP* service plan received services in a natural setting.

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 2

#### *Infants and Toddlers who Primarily Receive EI Services in a Natural Setting*

Description: Percent of infants and toddlers with an *IFSP* service plan who primarily receive early intervention services in the home or at programs for typically developing children.

State Target: 95%

<b>Region</b>	<b>Provider Agency</b>	<b>Meets or exceeds state target?</b>	<b>Program Percent</b>	<b>Diff from State Target</b>
BO	Bay Cove Early Intervention Program	✓	99%	4%
SE	Brockton Early Childhood Intervention Program	✓	97%	2%
NE	Cape Ann Early Intervention Program	✓	98%	3%
SE	Cape Cod & Islands Early Childhood Intervention Program	✓	100%	5%
WE	Center for Human Development Early Intervention Program	✓	98%	3%
WE	Child Guidance Center Early Intervention Program	✓	100%	5%
BO	Children's Community Early Intervention Program	✓	95%	0%
CE	Community Healthlink Early Intervention Program	✓	100%	5%
BO	Criterion – Boston Early Intervention Program		93%	-2%
WE	Criterion – Heritage Early Intervention Program	✓	99%	4%
NE	Criterion – Medford Early Intervention Program		93%	-2%
CE	Criterion – Middlesex Early Intervention Program	✓	99%	4%
NE	Criterion – Stoneham Early Intervention Program	✓	98%	3%
CE	Criterion – Valley Early Intervention Program	✓	96%	1%
CE	Criterion – Wachusett Early Intervention Program		94%	-1%
CE	Criterion – Worcester Early Intervention Program	✓	97%	2%
BO	Dimock Early Intervention Program	✓	98%	3%
NE	Eliot Early Intervention Program	✓	100%	5%
BO	Enable Inc. Early Intervention Program	✓	97%	2%
NE	Family Support Early Intervention Program	✓	100%	5%
BO	First Early Intervention Program	✓	98%	3%
WE	First Steps Infant-Toddler Services for South Berkshire	✓	100%	5%
BO	Harbor Area Early Intervention Program		93%	-2%
SE	Kennedy Donovan Center Early Intervention Program/Attleboro	✓	100%	5%
SE	Kennedy Donovan Center Early Intervention Program/New Bedford	✓	97%	2%
SE	Kennedy Donovan Center Early Intervention Program/Plymouth	✓	99%	4%
CE	Kennedy Donovan Center Early Intervention Program/South Central	✓	100%	5%
CE	Lipton Early Intervention Program	✓	100%	5%
WE	May Center for Early Intervention	✓	100%	5%
CE	Minute Man Arc for Human Services, Inc.	✓	99%	4%
WE	MSPCC-Goodstart Early Intervention Program/Holyoke	✓	99%	4%
NE	MSPCC-Goodstart Early Intervention Program/Lawrence	✓	100%	5%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 2

*Infants and Toddlers who Primarily Receive EI Services in a Natural Setting*

<b>Region</b>	<b>Provider Agency</b>	<b>Meets or exceeds state target?</b>	<b>Program Percent</b>	<b>Diff from State Target</b>
WE	MSPCC-Goodstart Early Intervention Program/Springfield	✓	100%	5%
CE	MSPCC-Goodstart Early Intervention Program/Worcester	✓	99%	4%
NE	North Shore Infant Toddler Development Program/Lynn		93%	-2%
WE	Northern Berkshire Early Intervention Program	✓	100%	5%
WE	Pediatric Development Center	✓	99%	4%
SE	People, Inc.Early Intervention Program	✓	100%	5%
CE	Pernet Family Service Early Intervention Program	✓	100%	5%
NE	Professional Center for Child Development	✓	97%	2%
NE	Project BEAM Early Intervention Program	✓	100%	5%
WE	REACH Early Intervention Program	✓	100%	5%
BO	Riverside Early Intervention Program/Cambridge-Somerville	✓	99%	4%
BO	Riverside Early Intervention Program/Needham	✓	98%	3%
SE	Schwartz Center for Children	✓	99%	4%
CE	South Bay Early Childhood Program - Worcester	✓	99%	4%
SE	South Bay Early Intervention Program - Brockton	✓	100%	5%
SE	South Bay Early Intervention Program - Fall River	✓	100%	5%
NE	South Bay Early Intervention Program - Lowell	✓	99%	4%
SE	Step 1 Early Intervention Program	✓	100%	5%
SE	Taunton Area Early Intervention Program	✓	99%	4%
NE	Thom Anne Sullivan Center	✓	99%	4%
BO	Thom Boston Metro Early Intervention Program	✓	99%	4%
CE	Thom Charles River Early Intervention Program	✓	100%	5%
CE	Thom Marlborough Early Intervention Program	✓	98%	3%
CE	Thom Mystic Valley Early Intervention Program	✓	100%	5%
BO	Thom Neponset Valley Early Intervention Program	✓	97%	2%
NE	Thom Pentucket Area Early Intervention Program	✓	99%	4%
WE	Thom Springfield Infant Toddler Services	✓	99%	4%
WE	Thom Westfield Infant Toddler Services	✓	100%	5%
CE	Thom Worcester Area Early Intervention Program	✓	99%	4%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 3

#### *Infants and Toddlers Exiting Early Intervention who Demonstrate Developmental Improvement*

##### **Description**

Developmental outcome is determined based on data received from the Battelle Developmental Inventory-2 (BDI-2), a DPH approved assessment tool used for determining eligibility. Full implementation of the Battelle as the sole evaluation tool for determining eligibility and for federal reporting of child outcomes data became effective on January 1, 2012. Prior to this the Michigan Early Intervention Developmental Profile, another DPH approved assessment tool, was used by the majority of children evaluated by EI programs. The Michigan is being phased out and will no longer be used for child outcome analysis.

##### **State Target**

This indicator reports on the percent of children exiting early intervention who demonstrate improvement in the following developmental areas:

- a) Positive social-emotional skills (including social relationships)
  - 1. Increased developmental growth – 60.8%
  - 2. Age-appropriate at exit – 84.3%
- b) Acquisition and use of knowledge and skills (including early language / communication)
  - 1. Increased developmental growth – 88.9%
  - 2. Age-appropriate at exit – 64.3%
- c) Use of appropriate behaviors to meet their needs
  - 1. Increased developmental growth – 95.8%
  - 2. Age-appropriate at exit – 83.4%

Children can be counted under both “increased developmental growth” and “age-appropriate at exit”. In other words, there are children who both substantially increased their rate of developmental growth by the time of exit and were functioning at the time of exit within age expectations.

##### **Data Source**

Outcome data is compiled from the *Early Intervention Client Information System (EIS)* for children who exited early intervention during fiscal year 2013. This information is used in responding to the annual *State Performance Plan (SPP)* Child Outcome Indicator 3a, 3b, and 3c. A child’s initial and last evaluations were used to generate outcome results. The identification of the first and last evaluations did take into consideration children who moved from program to program. Children were identified across programs based on their name and date of birth.

##### **Statewide Results**

State Average:

- a) Positive social-emotional skills (including social relationships)
  - 1. Increased developmental growth – 57.3%
  - 2. Age-appropriate at exit – 74.5%
- b) Acquisition and use of knowledge and skills (including early language / communication)
  - 1. Increased developmental growth – 89.6%
  - 2. Age-appropriate at exit – 56.6%
- c) Use of appropriate behaviors to meet their needs
  - 1. Increased developmental growth – 95.4%
  - 2. Age-appropriate at exit – 78.9%



# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 3

#### *Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

- Description & State Target: Percent of infants and toddlers exiting early intervention who demonstrate improved:
- (a) Positive social-emotional skills (including social relationships):
    - 1. Increased developmental growth – 60.8%
    - 2. Age-appropriate at exit – 84.3%
  - (b) Acquisition and use of knowledge and skills (including early language/communication):
    - 1. Increased developmental growth – 88.9%
    - 2. Age-appropriate at exit – 64.3%
  - (c) Use of appropriate behaviors to meet their needs:
    - 1. Increased developmental growth – 95.8%
    - 2. Age-appropriate at exit – 83.4%

#### A. Positive Social-Emotional Skills

Region	Provider Agency	A. Positive Social-Emotional Skills					
		1. Increased Developmental Growth			2. Age-appropriate at exit		
		Meets or exceeds state target?	Program Percent	Diff from State Target	Meets or exceeds state target?	Program Percent	Diff from State Target
BO	Bay Cove Early Intervention Program		60.4%	-0.4%		60.5%	-23.8%
SE	Brockton Early Childhood Intervention Program	✓	71.0%	10.2%		77.8%	-6.5%
NE	Cape Ann Early Intervention Program		57.1%	-3.7%	✓	85.7%	1.4%
SE	Cape Cod & Islands Early Childhood Intervention Program		59.5%	-1.3%		79.8%	-4.5%
WE	Center for Human Development Early Intervention Program		0.0%	-60.8%	✓	88.9%	4.6%
WE	Child Guidance Center Early Intervention Program		16.7%	-44.1%		53.8%	-30.5%
BO	Children's Community Early Intervention Program	✓	81.8%	21.0%		70.6%	-13.7%
CE	Community Healthlink Early Intervention Program		0.0%	-60.8%		69.2%	-15.1%
BO	Criterion – Boston Early Intervention Program	✓	81.3%	20.5%		75.8%	-8.5%
WE	Criterion – Heritage Early Intervention Program		42.6%	-18.2%		56.0%	-28.3%
NE	Criterion – Medford Early Intervention Program		28.0%	-32.8%		52.4%	-31.9%
CE	Criterion – Middlesex Early Intervention Program		43.2%	-17.6%		66.3%	-18.0%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**INDICATOR 3**

*Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

**A. Positive Social-Emotional Skills**

Region	Provider Agency	A. Positive Social-Emotional Skills					
		1. Increased Developmental Growth			2. Age-appropriate at exit		
		Meets or exceeds state target?	Program Percent	Diff from State Target	Meets or exceeds state target?	Program Percent	Diff from State Target
NE	Criterion – Stoneham Early Intervention Program		58.8%	-2.0%	<input checked="" type="checkbox"/>	88.4%	4.1%
CE	Criterion – Valley Early Intervention Program		59.6%	-1.2%		78.7%	-5.6%
CE	Criterion – Wachusett Early Intervention Program		40.9%	-19.9%		72.5%	-11.8%
CE	Criterion – Worcester Early Intervention Program	✓	80.0%	19.2%	✓	85.7%	1.4%
BO	Dimock Early Intervention Program		28.6%	-32.2%	✓	84.8%	0.5%
NE	Eliot Early Intervention Program	✓	63.6%	2.8%		84.0%	-0.3%
BO	Enable Inc. Early Intervention Program	✓	70.4%	9.6%		76.7%	-7.6%
NE	Family Support Early Intervention Program		50.0%	-10.8%		77.6%	-6.7%
BO	First Early Intervention Program		48.6%	-12.2%		78.6%	-5.7%
WE	First Steps Infant-Toddler Services for South Berkshire		57.1%	-3.7%		70.0%	-14.3%
BO	Harbor Area Early Intervention Program		57.1%	-3.7%		62.6%	-21.7%
SE	KDC Early Intervention Program/Attleboro	✓	70.3%	9.5%		75.9%	-8.4%
SE	KDC Early Intervention Program/New Bedford		50.0%	-10.8%		71.4%	-12.9%
SE	KDC Early Intervention Program/Plymouth	✓	75.6%	14.8%	✓	85.2%	0.9%
CE	KDC Early Intervention Program/South Central		52.6%	-8.2%		81.8%	-2.5%
CE	Lipton Early Intervention Program		56.7%	-4.1%		76.8%	-7.5%
WE	May Center for Early Intervention		25.0%	-35.8%		52.9%	-31.4%
CE	Minute Man Arc for Human Services, Inc.	✓	69.2%	8.4%		83.3%	-1.0%
WE	MSPCC-Goodstart Early Intervention Program/Holyoke	✓	100%	39.2%	✓	87.5%	3.2%
NE	MSPCC-Goodstart Early Intervention Program/Lawrence		58.3%	-2.5%		71.4%	-12.9%
WE	MSPCC-Goodstart Early Intervention Program/Springfield		40.0%	-20.8%		75.0%	-9.3%
CE	MSPCC-Goodstart Early Intervention Program/Worcester		33.3%	-27.5%		60.0%	-24.3%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**INDICATOR 3**

*Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

**A. Positive Social-Emotional Skills**

Region	Provider Agency	A. Positive Social-Emotional Skills					
		1. Increased Developmental Growth			2. Age-appropriate at exit		
		Meets or exceeds state target?	Program Percent	Diff from State Target	Meets or exceeds state target?	Program Percent	Diff from State Target
NE	North Shore Infant Toddler Development Program/Lynn	✓	62.5%	1.7%		74.2%	-10.1%
WE	Northern Berkshire Early Intervention Program	✓	100%	39.2%	✓	100%	15.7%
WE	Pediatric Development Center		33.3%	-27.5%	✓	84.6%	0.3%
SE	People, Inc.Early Intervention Program		54.5%	-6.3%		61.3%	-23.0%
CE	Pernet Family Service Early Intervention Program		50.0%	-10.8%		66.7%	-17.6%
NE	Professional Center for Child Development		58.3%	-2.5%		56.9%	-27.4%
NE	Project BEAM Early Intervention Program		57.1%	-3.7%		71.4%	-12.9%
WE	REACH Early Intervention Program		47.1%	-13.7%		77.6%	-6.7%
BO	Riverside Early Intervention Program/Cambridge-Somerville	✓	92.3%	31.5%	✓	95.2%	10.9%
BO	Riverside Early Intervention Program/Needham		55.8%	-5.0%		67.8%	-16.5%
SE	Schwartz Center for Children	✓	80.0%	19.2%		73.9%	-10.4%
CE	South Bay Early Childhood Program - Worcester		27.3%	-33.5%		56.5%	-27.8%
SE	South Bay Early Intervention Program - Brockton		46.9%	-13.9%		69.6%	-14.7%
SE	South Bay Early Intervention Program - Fall River		29.2%	-31.6%		67.9%	-16.4%
NE	South Bay Early Intervention Program - Lowell		31.1%	-29.7%		59.5%	-24.8%
SE	Step 1 Early Intervention Program	✓	65.0%	4.2%		73.9%	-10.4%
SE	Taunton Area Early Intervention Program	✓	72.2%	11.4%	✓	88.3%	4.0%
NE	Thom Anne Sullivan Center	✓	61.0%	0.2%		79.8%	-4.5%
BO	Thom Boston Metro Early Intervention Program	✓	66.3%	5.5%		75.0%	-9.3%
CE	Thom Charles River Early Intervention Program	✓	68.4%	7.6%	✓	89.7%	5.4%
CE	Thom Marlborough Early Intervention Program		58.9%	-1.9%		69.3%	-15.0%
CE	Thom Mystic Valley Early Intervention Program		50.0%	-10.8%		78.3%	-6.0%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**INDICATOR 3**

*Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

**A. Positive Social-Emotional Skills**

<i>Region</i>	<i>Provider Agency</i>	<b>A. Positive Social-Emotional Skills</b>					
		<i>1. Increased Developmental Growth</i>			<i>2. Age-appropriate at exit</i>		
		<i>Meets or exceeds state target?</i>	<i>Program Percent</i>	<i>Diff from State Target</i>	<i>Meets or exceeds state target?</i>	<i>Program Percent</i>	<i>Diff from State Target</i>
BO	Thom Neponset Valley Early Intervention Program		46.7%	-14.1%		65.5%	-18.8%
NE	Thom Pentucket Area Early Intervention Program	✓	68.2%	7.4%	✓	85.7%	1.4%
WE	Thom Springfield Infant Toddler Services	✓	70.0%	9.2%		77.3%	-7.0%
WE	Thom Westfield Infant Toddler Services	✓	69.0%	8.2%		81.7%	-2.6%
CE	Thom Worcester Area Early Intervention Program	✓	70.8%	10.0%		77.4%	-6.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**INDICATOR 3**

*Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

**B. Acquisition and use of knowledge and skills**

Region	Agency	B. Acquisition and use of knowledge and skills					
		1. Increased Developmental Growth			2. Age appropriate at Exit		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
BO	Bay Cove Early Intervention Program		87.1%	-1.8%		47.4%	-16.9%
SE	Brockton Early Childhood Intervention Program	✓	89.1%	0.2%		63.5%	-0.8%
NE	Cape Ann Early Intervention Program	✓	93.3%	4.4%	✓	76.2%	11.9%
SE	Cape Cod & Islands Early Childhood Intervention Program		88.8%	-0.1%		58.5%	-5.8%
WE	Center for Human Development Early Intervention Program	✓	100%	11.1%	✓	66.7%	2.4%
WE	Child Guidance Center Early Intervention Program		84.6%	-4.3%		46.2%	-18.1%
BO	Children's Community Early Intervention Program		88.2%	-0.7%		41.2%	-23.1%
CE	Community Healthlink Early Intervention Program		80.0%	-8.9%		46.2%	-18.1%
BO	Criterion – Boston Early Intervention Program	✓	92.0%	3.1%		48.5%	-15.8%
WE	Criterion – Heritage Early Intervention Program	✓	90.1%	1.2%		52.0%	-12.3%
NE	Criterion – Medford Early Intervention Program		77.1%	-11.8%		38.1%	-26.2%
CE	Criterion – Middlesex Early Intervention Program		87.1%	-1.8%	✓	68.8%	4.5%
NE	Criterion – Stoneham Early Intervention Program	✓	91.3%	2.4%		61.6%	-2.7%
CE	Criterion – Valley Early Intervention Program	✓	93.7%	4.8%		63.8%	-0.5%
CE	Criterion – Wachusett Early Intervention Program	✓	91.3%	2.4%		49.0%	-15.3%
CE	Criterion – Worcester Early Intervention Program		88.2%	-0.7%		47.6%	-16.7%
BO	Dimock Early Intervention Program	✓	92.3%	3.4%	✓	69.7%	5.4%
NE	Eliot Early Intervention Program	✓	91.3%	2.4%		52.0%	-12.3%
BO	Enable Inc. Early Intervention Program	✓	92.3%	3.4%		60.5%	-3.8%
NE	Family Support Early Intervention Program	✓	90.2%	1.3%		59.7%	-4.6%
BO	First Early Intervention Program		82.6%	-6.3%		45.6%	-18.7%
WE	First Steps Infant-Toddler Services for South Berkshire		85.7%	-3.2%	✓	70.0%	5.7%
BO	Harbor Area Early Intervention Program		87.1%	-1.8%		45.1%	-19.2%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**INDICATOR 3**

*Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

**B. Acquisition and use of knowledge and skills**

Region	Agency	B. Acquisition and use of knowledge and skills					
		1. Increased Developmental Growth			2. Age appropriate at Exit		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
SE	KDC Early Intervention Program/Attleboro	✓	94.6%	5.7%	✓	69.0%	4.7%
SE	KDC Early Intervention Program/New Bedford		88.2%	-0.7%		57.1%	-7.2%
SE	KDC Early Intervention Program/Plymouth	✓	96.2%	7.3%	✓	78.4%	14.1%
CE	KDC Early Intervention Program/South Central	✓	90.9%	2.0%		59.1%	-5.2%
CE	Lipton Early Intervention Program	✓	91.7%	2.8%		56.1%	-8.2%
WE	May Center for Early Intervention	✓	94.1%	5.2%		58.8%	-5.5%
CE	Minute Man Arc for Human Services, Inc.	✓	100%	11.1%	✓	69.0%	4.7%
WE	MSPCC-Goodstart Early Intervention Program/Holyoke	✓	100%	11.1%		25.0%	-39.3%
NE	MSPCC-Goodstart Early Intervention Program/Lawrence		81.0%	-7.9%		47.6%	-16.7%
WE	MSPCC-Goodstart Early Intervention Program/Springfield		76.9%	-12.0%		31.3%	-33.0%
CE	MSPCC-Goodstart Early Intervention Program/Worcester		80.0%	-8.9%		0.0%	-64.3%
NE	North Shore Infant Toddler Development Program/Lynn	✓	91.7%	2.8%		52.8%	-11.5%
WE	Northern Berkshire Early Intervention Program	✓	100%	11.1%	✓	100%	35.7%
WE	Pediatric Development Center	✓	88.9%	0.0%	✓	76.9%	12.6%
SE	People, Inc. Early Intervention Program	✓	92.9%	4.0%		54.8%	-9.5%
CE	Pernet Family Service Early Intervention Program		81.0%	-7.9%		14.3%	-50.0%
NE	Professional Center for Child Development	✓	93.6%	4.7%		58.8%	-5.5%
NE	Project BEAM Early Intervention Program	✓	91.7%	2.8%	✓	78.6%	14.3%
WE	REACH Early Intervention Program	✓	92.5%	3.6%		61.2%	-3.1%
BO	Riverside Early Intervention Program/Cambridge-Somerville	✓	96.8%	7.9%	✓	78.6%	14.3%
BO	Riverside Early Intervention Program/Needham	✓	90.0%	1.1%	✓	70.1%	5.8%
SE	Schwartz Center for Children	✓	90.0%	1.1%	✓	65.2%	0.9%
CE	South Bay Early Childhood Program - Worcester		81.8%	-7.1%		34.8%	-29.5%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**INDICATOR 3**

*Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

**B. Acquisition and use of knowledge and skills**

Region	Agency	B. Acquisition and use of knowledge and skills					
		1. Increased Developmental Growth			2. Age appropriate at Exit		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
SE	South Bay Early Intervention Program - Brockton	✓	89.2%	0.3%		42.0%	-22.3%
SE	South Bay Early Intervention Program - Fall River	✓	89.3%	0.4%		37.5%	-26.8%
NE	South Bay Early Intervention Program - Lowell		85.7%	-3.2%		42.9%	-21.4%
SE	Step 1 Early Intervention Program	✓	90.5%	1.6%		52.2%	-12.1%
SE	Taunton Area Early Intervention Program	✓	90.5%	1.6%		63.3%	-1.0%
NE	Thom Anne Sullivan Center	✓	91.5%	2.6%	✓	67.4%	3.1%
BO	Thom Boston Metro Early Intervention Program	✓	88.9%	0.0%		54.1%	-10.2%
CE	Thom Charles River Early Intervention Program	✓	100%	11.1%		55.2%	-9.1%
CE	Thom Marlborough Early Intervention Program		79.8%	-9.1%		50.5%	-13.8%
CE	Thom Mystic Valley Early Intervention Program		86.7%	-2.2%		54.3%	-10.0%
BO	Thom Neponset Valley Early Intervention Program	✓	92.6%	3.7%		51.7%	-12.6%
NE	Thom Pentucket Area Early Intervention Program	✓	91.8%	2.9%		57.1%	-7.2%
WE	Thom Springfield Infant Toddler Services	✓	90.2%	1.3%		58.0%	-6.3%
WE	Thom Westfield Infant Toddler Services	✓	94.9%	6.0%	✓	73.2%	8.9%
CE	Thom Worcester Area Early Intervention Program		75.6%	-13.3%		50.9%	-13.4%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 3

*Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

#### C. Use of appropriate behaviors to meet their needs

Region	Agency	C. Use of appropriate behaviors to meet their needs					
		1. Increased Developmental Growth			2. Age appropriate at Exit		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
BO	Bay Cove Early Intervention Program	✓	100%	4.2%		61.8%	-21.6%
SE	Brockton Early Childhood Intervention Program		91.9%	-3.9%		76.2%	-7.2%
NE	Cape Ann Early Intervention Program	✓	100%	4.2%		81.0%	-2.4%
SE	Cape Cod & Islands Early Childhood Intervention Program	✓	98.0%	2.2%		76.6%	-6.8%
WE	Center for Human Development Early Intervention Program	✓	100%	4.2%	✓	100%	16.6%
WE	Child Guidance Center Early Intervention Program		60.0%	-35.8%		76.9%	-6.5%
BO	Children's Community Early Intervention Program	✓	100%	4.2%		82.4%	-1.0%
CE	Community Healthlink Early Intervention Program	✓	100%	4.2%		69.2%	-14.2%
BO	Criterion – Boston Early Intervention Program		95.0%	-0.8%		69.7%	-13.7%
WE	Criterion – Heritage Early Intervention Program		95.6%	-0.2%		61.0%	-22.4%
NE	Criterion – Medford Early Intervention Program		83.9%	-11.9%		50.0%	-33.4%
CE	Criterion – Middlesex Early Intervention Program		93.5%	-2.3%		62.5%	-20.9%
NE	Criterion – Stoneham Early Intervention Program		90.9%	-4.9%		79.1%	-4.3%
CE	Criterion – Valley Early Intervention Program	✓	97.5%	1.7%	✓	85.8%	2.4%
CE	Criterion – Wachusett Early Intervention Program		95.7%	-0.1%	✓	86.3%	2.9%
CE	Criterion – Worcester Early Intervention Program	✓	100%	4.2%	✓	90.5%	7.1%
BO	Dimock Early Intervention Program		92.9%	-2.9%	✓	90.9%	7.5%
NE	Eliot Early Intervention Program		87.5%	-8.3%		76.0%	-7.4%
BO	Enable Inc. Early Intervention Program	✓	100%	4.2%		76.7%	-6.7%
NE	Family Support Early Intervention Program	✓	100%	4.2%		73.1%	-10.3%
BO	First Early Intervention Program		93.7%	-2.1%		78.6%	-4.8%
WE	First Steps Infant-Toddler Services for South Berkshire	✓	100%	4.2%	✓	90.0%	6.6%
BO	Harbor Area Early Intervention Program		95.6%	-0.2%		75.8%	-7.6%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**INDICATOR 3**

*Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

**C. Use of appropriate behaviors to meet their needs**

Region	Agency	C. Use of appropriate behaviors to meet their needs					
		1. Increased Developmental Growth			2. Age appropriate at Exit		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
SE	KDC Early Intervention Program/Attleboro	✓	97.2%	1.4%	✓	90.8%	7.4%
SE	KDC Early Intervention Program/New Bedford	✓	100%	4.2%		76.2%	-7.2%
SE	KDC Early Intervention Program/Plymouth	✓	100%	4.2%	✓	89.8%	6.4%
CE	KDC Early Intervention Program/South Central		93.3%	-2.5%	✓	84.8%	1.4%
CE	Lipton Early Intervention Program	✓	100%	4.2%		76.8%	-6.6%
WE	May Center for Early Intervention	✓	100%	4.2%		82.4%	-1.0%
CE	Minute Man Arc for Human Services, Inc.	✓	100%	4.2%	✓	88.1%	4.7%
WE	MSPCC-Goodstart Early Intervention Program/Holyoke	✓	100%	4.2%	✓	100%	16.6%
NE	MSPCC-Goodstart Early Intervention Program/Lawrence	✓	100%	4.2%		76.2%	-7.2%
WE	MSPCC-Goodstart Early Intervention Program/Springfield	✓	100%	4.2%		81.3%	-2.1%
CE	MSPCC-Goodstart Early Intervention Program/Worcester		75.0%	-20.8%		60.0%	-23.4%
NE	North Shore Infant Toddler Development Program/Lynn	✓	98.1%	2.3%		78.7%	-4.7%
WE	Northern Berkshire Early Intervention Program	✓	100%	4.2%		80.0%	-3.4%
WE	Pediatric Development Center	✓	100%	4.2%	✓	92.3%	8.9%
SE	People, Inc.Early Intervention Program	✓	100%	4.2%		77.4%	-6.0%
CE	Pernet Family Service Early Intervention Program	✓	100%	4.2%	✓	100%	16.6%
NE	Professional Center for Child Development	✓	96.6%	0.8%		74.5%	-8.9%
NE	Project BEAM Early Intervention Program	✓	100%	4.2%	✓	85.7%	2.3%
WE	REACH Early Intervention Program	✓	96.2%	0.4%		79.6%	-3.8%
BO	Riverside Early Intervention Program/Cambridge-Somerville	✓	100%	4.2%	✓	85.7%	2.3%
BO	Riverside Early Intervention Program/Needham		90.5%	-5.3%		67.8%	-15.6%
SE	Schwartz Center for Children		94.1%	-1.7%		69.6%	-13.8%
CE	South Bay Early Childhood Program - Worcester		90.9%	-4.9%		65.2%	-18.2%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**INDICATOR 3**

*Infants and Toddlers Exiting Early Intervention who Demonstrate Development Improvement*

**C. Use of appropriate behaviors to meet their needs**

Region	Agency	C. Use of appropriate behaviors to meet their needs					
		1. Increased Developmental Growth			2. Age appropriate at Exit		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
SE	South Bay Early Intervention Program - Brockton		91.8%	-4.0%		70.5%	-12.9%
SE	South Bay Early Intervention Program - Fall River	✓	96.2%	0.4%		82.1%	-1.3%
NE	South Bay Early Intervention Program - Lowell	✓	95.8%	0.0%		72.6%	-10.8%
SE	Step 1 Early Intervention Program		92.9%	-2.9%		79.7%	-3.7%
SE	Taunton Area Early Intervention Program	✓	100%	4.2%	✓	86.7%	3.3%
NE	Thom Anne Sullivan Center	✓	97.8%	2.0%	✓	84.3%	0.9%
BO	Thom Boston Metro Early Intervention Program		92.6%	-3.2%		80.8%	-2.6%
CE	Thom Charles River Early Intervention Program	✓	100%	4.2%	✓	91.4%	8.0%
CE	Thom Marlborough Early Intervention Program		85.7%	-10.1%		74.3%	-9.1%
CE	Thom Mystic Valley Early Intervention Program		91.8%	-4.0%		78.3%	-5.1%
BO	Thom Neponset Valley Early Intervention Program	✓	100%	4.2%		75.9%	-7.5%
NE	Thom Pentucket Area Early Intervention Program	✓	97.1%	1.3%	✓	90.5%	7.1%
WE	Thom Springfield Infant Toddler Services	✓	98.2%	2.4%	✓	85.7%	2.3%
WE	Thom Westfield Infant Toddler Services	✓	96.4%	0.6%	✓	88.7%	5.3%
CE	Thom Worcester Area Early Intervention Program	✓	100%	4.2%	✓	88.7%	5.3%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

## INDICATOR 4

*Families who Report that Early Intervention Services Have Helped the Family*

### **Description**

The National Center for Special Education Accountability and Monitoring (NCSEAM) was an OSEP funded national center commissioned to determine the efficacy of both early intervention and special education services. A family survey developed by NCSEAM is used nationally by states to provide feedback from families regarding their early intervention experience. Massachusetts early intervention programs distribute these surveys to families every year as part of the IFSP service plan review process. The survey engages families with both their local early intervention program and the *Massachusetts Department of Public Health* as partners in ensuring that high quality services are provided and maintained throughout the Commonwealth.

This indicator reports on the percent of families participating in *Early Intervention* who report that early intervention services have helped the family (a) know their rights, (b) effectively communicate their children's needs, and (c) help their children develop and learn.

### **State Target**

- a) Know their rights – 75%
- b) Effectively communicate their children's needs – 75%
- c) Help their children develop and learn – 89%

### **Data Source**

The NCSEAM family survey is distributed to all families of children who have been enrolled in EI for at least 6 months. There were 3,829 surveys returned by families receiving early intervention services representing 39.6% of the total number of surveys distributed.

### **Statewide Results**

State Average:

- a) Know their rights – 84.9%
- b) Effectively communicate their children's needs – 82.0%
- c) Help their children develop and learn – 91.1%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 4

#### *Families who Report that Early Intervention Services Have Helped the Family*

Description & State Target: Percent of families in *EI* who report that early intervention services have helped the family:  
 (a) Know their rights – 75%  
 (b) Effectively communicate their children's needs – 75%  
 (c) Help their children develop and learn - 89%

Region	Agency	A. Know their rights			B. Communicate child's needs			C. Help child develop		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
BO	Bay Cove Early Intervention Program	✓	79%	4%	✓	77%	2%	✓	91%	2%
SE	Brockton Early Childhood Intervention Program	✓	88%	13%	✓	86%	11%	✓	94%	5%
NE	Cape Ann Early Intervention Program	✓	89%	14%	✓	87%	12%	✓	94%	5%
SE	Cape Cod & Islands Early Childhood Intervention Program	✓	88%	13%	✓	84%	9%	✓	91%	2%
WE	Center for Human Development Early Intervention Program	✓	92%	17%	✓	92%	17%	✓	100%	11%
WE	Child Guidance Center Early Intervention Program	✓	85%	10%	✓	79%	4%	✓	94%	5%
BO	Children's Community Early Intervention Program	✓	79%	4%		74%	-1%		79%	-10%
BO	Criterion – Boston Early Intervention Program	✓	95%	20%	✓	89%	14%	✓	97%	8%
WE	Criterion – Heritage Early Intervention Program	✓	90%	15%	✓	88%	13%	✓	94%	5%
NE	Criterion – Medford Early Intervention Program	✓	87%	12%	✓	87%	12%	✓	92%	3%
CE	Criterion – Middlesex Early Intervention Program	✓	83%	8%	✓	83%	8%	✓	91%	2%
NE	Criterion – Stoneham Early Intervention Program	✓	87%	12%	✓	85%	10%	✓	95%	6%
CE	Criterion – Valley Early Intervention Program	✓	85%	10%	✓	81%	6%	✓	90%	1%
CE	Criterion – Wachusett Early Intervention Program	✓	97%	22%	✓	91%	16%	✓	100%	11%
CE	Criterion – Worcester Early Intervention Program		71%	-4%		68%	-7%		82%	-7%
BO	Dimock Early Intervention Program		60%	-15%		40%	-35%		80%	-9%
NE	Eliot Early Intervention Program	✓	87%	12%	✓	87%	12%		87%	-2%



# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 4

*Families who Report that Early Intervention Services Have Helped the Family*

Region	Agency	A. Know their rights			B. Communicate child's needs			C. Help child develop		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
BO	Enable Inc. Early Intervention Program	✓	81%	6%		74%	-1%		85%	-4%
NE	Family Support Early Intervention Program		74%	-1%		71%	-4%		80%	-9%
BO	First Early Intervention Program	✓	84%	9%	✓	84%	9%	✓	92%	3%
WE	First Steps Infant-Toddler Services for South Berkshire	✓	86%	11%		71%	-4%		86%	-3%
BO	Harbor Area Early Intervention Program	✓	91%	16%	✓	90%	15%	✓	97%	8%
SE	Kennedy Donovan Center Early Intervention Program/Attleboro	✓	81%	6%	✓	77%	2%	✓	90%	1%
SE	Kennedy Donovan Center Early Intervention Program/New Bedford	✓	93%	18%	✓	90%	15%	✓	98%	9%
SE	Kennedy Donovan Center Early Intervention Program/Plymouth	✓	91%	16%	✓	86%	11%	✓	94%	5%
CE	Kennedy Donovan Center Early Intervention Program/South Central	✓	80%	5%	✓	79%	4%		88%	-1%
CE	Lipton Early Intervention Program	✓	79%	4%	✓	75%	0%		84%	-5%
WE	May Center for Early Intervention	✓	78%	3%		67%	-8%	✓	96%	7%
CE	Minute Man Arc for Human Services, Inc.	✓	92%	17%	✓	90%	15%	✓	92%	3%
NE	North Shore Infant Toddler Development Program/Lynn	✓	89%	14%	✓	88%	13%	✓	90%	1%
WE	Northern Berkshire Early Intervention Program	✓	82%	7%	✓	79%	4%		85%	-4%
WE	Pediatric Development Center	✓	93%	18%	✓	90%	15%	✓	94%	5%
SE	People, Inc. Early Intervention Program	✓	81%	6%	✓	81%	6%	✓	96%	7%
CE	Pernet Family Service Early Intervention Program	✓	81%	6%	✓	80%	5%	✓	94%	5%
NE	Professional Center for Child Development	✓	88%	13%	✓	83%	8%	✓	90%	1%
NE	Project BEAM Early Intervention Program		60%	-15%		60%	-15%		70%	-19%
WE	REACH Early Intervention Program		72%	-3%		65%	-10%	✓	89%	0%
BO	Riverside Early Intervention Program/Cambridge-Somerville	✓	89%	14%	✓	87%	12%	✓	91%	2%
BO	Riverside Early Intervention Program/Needham		69%	-6%		65%	-10%		77%	-12%
SE	Schwartz Center for Children		62%	-13%		62%	-13%	✓	92%	3%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**INDICATOR 4**

*Families who Report that Early Intervention Services Have Helped the Family*

Region	Agency	A. Know their rights			B. Communicate child's needs			C. Help child develop		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
CE	South Bay Early Childhood Program - Worcester	✓	91%	16%	✓	89%	14%	✓	98%	9%
SE	South Bay Early Intervention Program - Brockton	✓	80%	5%	✓	76%	1%		87%	-2%
SE	South Bay Early Intervention Program - Fall River	✓	83%	8%	✓	80%	5%		88%	-1%
NE	South Bay Early Intervention Program - Lowell	✓	86%	11%	✓	83%	8%	✓	94%	5%
SE	Step 1 Early Intervention Program	✓	91%	16%	✓	88%	13%	✓	94%	5%
SE	Taunton Area Early Intervention Program	✓	82%	7%	✓	82%	7%	✓	92%	3%
NE	Thom Anne Sullivan Center	✓	79%	4%	✓	76%	1%		87%	-2%
BO	Thom Boston Metro Early Intervention Program	✓	90%	15%	✓	86%	11%	✓	92%	3%
CE	Thom Charles River Early Intervention Program	✓	92%	17%	✓	88%	13%	✓	95%	6%
CE	Thom Marlborough Early Intervention Program	✓	90%	15%	✓	90%	15%	✓	98%	9%
CE	Thom Mystic Valley Early Intervention Program	✓	81%	6%		72%	-3%		85%	-4%
BO	Thom Neponset Valley Early Intervention Program	✓	94%	19%	✓	90%	15%	✓	98%	9%
NE	Thom Pentucket Area Early Intervention Program	✓	88%	13%	✓	85%	10%	✓	94%	5%
WE	Thom Springfield Infant Toddler Services	✓	84%	9%	✓	82%	7%	✓	91%	2%
WE	Thom Westfield Infant Toddler Services	✓	86%	11%	✓	81%	6%	✓	89%	0%
CE	Thom Worcester Area Early Intervention Program		74%	-1%		74%	-1%		81%	-8%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 5

*Infants and Toddlers Birth to One Year Old in Massachusetts who Receive EI Services*

#### **Description**

This indicator reports on the percent of the infant and toddler population in Massachusetts from birth to one year old with an *IFSP* service plan. Over half (57%) of all *EI* programs serve children in towns served by another *EI* program (same *catchment area*). Therefore, *catchment area* totals, not program totals of the birth to one population was used as the basis to calculate program percent.

#### **State Target**

2.85% of Massachusetts' infant and toddler population under the age of one receive *IFSP* services by an early intervention program.

#### **Data Source**

Infants and toddlers with an *IFSP* service plan who were active on October 1, 2012 based on data from the *Early Intervention Information System (EIIS)*. The state target and average reported in the *SPP/APR* is based on census data. The program percent presented in this report is based on birth data.

#### **Statewide Results**

- State Average: 2.59%
- 1,874 infants and toddlers under the age of one residing in Massachusetts have an *IFSP* for early intervention services. This is 2.59% of Massachusetts' total population of children under the age of one. The national average for all states is 1.06%. Nationally, Massachusetts continues to serve one of the highest percentages of children less than one year of age.
- Massachusetts' eligibility criterion for children receiving *EI* services is classified as "broad". *EI* programs in Massachusetts serve children who have developmental difficulties due to identified disabilities or delays, or if typical development, are at risk of developing delay due to certain birth or environmental circumstances. The following is comparative data with states having similar eligibility criteria for infants and toddlers served under the age of one:

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 5

#### *Children from Birth to One Year Old in Massachusetts who Receive EI Services*

Description: Percent of the infant and toddler population in Massachusetts from birth to one year old with an *EI/IFSP* service plan. Over half (57%) of all *EI* programs serve children in towns served by another *EI* program (same *catchment area*). Therefore, *catchment area*, not program, totals of the birth to one population was used as the basis to calculate program.

State Target: 2.85%

<i>Region</i>	<i>Agency</i>	<i>Meets or exceeds state target</i>	<i>Program Percent</i>	<i>Diff from State Target</i>
BO	Bay Cove Early Intervention Program		1.50%	-1.35%
SE	Brockton Early Childhood Intervention Program	✓	3.62%	0.77%
NE	Cape Ann Early Intervention Program		2.75%	-0.10%
SE	Cape Cod & Islands Early Childhood Intervention Program		1.98%	-0.87%
WE	Center for Human Development Early Intervention Program	✓	3.60%	0.75%
WE	Child Guidance Center Early Intervention Program	✓	3.60%	0.75%
BO	Children's Community Early Intervention Program		1.50%	-1.35%
CE	Community Healthlink Early Intervention Program	✓	3.58%	0.73%
BO	Criterion – Boston Early Intervention Program		1.50%	-1.35%
WE	Criterion – Heritage Early Intervention Program		2.50%	-0.35%
NE	Criterion – Medford Early Intervention Program		1.84%	-1.01%
CE	Criterion – Middlesex Early Intervention Program		1.06%	-1.79%
NE	Criterion – Stoneham Early Intervention Program		2.23%	-0.62%
CE	Criterion – Valley Early Intervention Program		2.37%	-0.48%
CE	Criterion – Wachusett Early Intervention Program		2.81%	-0.04%
CE	Criterion – Worcester Early Intervention Program	✓	3.58%	0.73%
BO	Dimock Early Intervention Program		1.50%	-1.35%
NE	Eliot Early Intervention Program		1.84%	-1.01%
BO	Enable Inc. Early Intervention Program		2.33%	-0.52%
NE	Family Support Early Intervention Program	✓	3.01%	0.16%
BO	First Early Intervention Program		2.51%	-0.34%
WE	First Steps Infant-Toddler Services for South Berkshire	✓	6.11%	3.26%
BO	Harbor Area Early Intervention Program		0.57%	-2.28%
SE	Kennedy Donovan Center Early Intervention Program/Attleboro		2.53%	-0.32%
SE	Kennedy Donovan Center Early Intervention Program/New Bedford	✓	2.93%	0.08%
SE	Kennedy Donovan Center Early Intervention Program/Plymouth		2.27%	-0.58%
CE	Kennedy Donovan Center Early Intervention Program/South Central		1.85%	-1.00%
CE	Lipton Early Intervention Program		2.00%	-0.85%
WE	May Center for Early Intervention		2.50%	-0.35%
CE	Minute Man Arc for Human Services, Inc.		2.06%	-0.79%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 5

*Children from Birth to One Year Old in Massachusetts who Receive EI Services*

<i>Region</i>	<i>Agency</i>	<i>Meets or exceeds state target</i>	<i>Program Percent</i>	<i>Diff from State Target</i>
WE	MSPCC-Goodstart Early Intervention Program/Holyoke		2.50%	-0.35%
NE	MSPCC-Goodstart Early Intervention Program/Lawrence		2.39%	-0.46%
WE	MSPCC-Goodstart Early Intervention Program/Springfield	✓	3.60%	0.75%
CE	MSPCC-Goodstart Early Intervention Program/Worcester	✓	3.58%	0.73%
NE	North Shore Infant Toddler Development Program/Lynn	✓	3.01%	0.16%
WE	Northern Berkshire Early Intervention Program	✓	5.67%	2.82%
WE	Pediatric Development Center		2.76%	-0.09%
SE	People, Inc. Early Intervention Program	✓	4.49%	1.64%
CE	Pernet Family Service Early Intervention Program	✓	3.58%	0.73%
NE	Professional Center for Child Development		2.39%	-0.46%
NE	Project BEAM Early Intervention Program	✓	4.22%	1.37%
WE	REACH Early Intervention Program		2.06%	-0.79%
BO	Riverside Early Intervention Program/Cambridge-Somerville		1.80%	-1.05%
BO	Riverside Early Intervention Program/Needham		1.40%	-1.45%
SE	Schwartz Center for Children	✓	2.93%	0.08%
CE	South Bay Early Childhood Program - Worcester	✓	3.58%	0.73%
SE	South Bay Early Intervention Program - Brockton	✓	3.62%	0.77%
SE	South Bay Early Intervention Program - Fall River	✓	4.49%	1.64%
NE	South Bay Early Intervention Program - Lowell	✓	4.22%	1.37%
SE	Step 1 Early Intervention Program		2.37%	-0.48%
SE	Taunton Area Early Intervention Program	✓	3.27%	0.42%
NE	Thom Anne Sullivan Center	✓	4.22%	1.37%
BO	Thom Boston Metro Early Intervention Program		1.50%	-1.35%
CE	Thom Charles River Early Intervention Program		2.24%	-0.61%
CE	Thom Marlborough Early Intervention Program		2.63%	-0.22%
CE	Thom Mystic Valley Early Intervention Program		1.76%	-1.09%
BO	Thom Neponset Valley Early Intervention Program		2.33%	-0.52%
NE	Thom Pentucket Area Early Intervention Program	✓	4.93%	2.08%
WE	Thom Springfield Infant Toddler Services	✓	3.60%	0.75%
WE	Thom Westfield Infant Toddler Services		1.58%	-1.27%
CE	Thom Worcester Area Early Intervention Program	✓	3.58%	0.73%



# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 6

*Infants and Toddlers Birth to Three Years Old in Massachusetts who Receive EI Services*

#### **Description**

This indicator reports on the percent of the infant and toddler population in Massachusetts from birth to three years old with an *IFSP* service plan. Over half (57%) of all *EI* programs serve children in towns served by another *EI* program (same *catchment area*). Therefore, *catchment area*, not program, totals of the birth to three population was used as the basis to calculate program percent.

#### **State Target**

5.85% of Massachusetts' infant and toddler population under the age of three receive *IFSP* services by an early intervention program.

#### **Data Source**

Infants and toddlers with an *IFSP* service plan who were active on October 1, 2012 based on data from the *Early Intervention Information System (EIS)*. The state target and average reported in the *SPP/APR* is based on census data. The program percent presented in this report is based on birth data.

#### **Statewide Results**

- State Average: 7.18%
- 15,705 infants and toddlers under the age of three residing in Massachusetts have an *IFSP* for early intervention services. This is 7.18% of Massachusetts' total population of children under the age of three. The national average for all states is 2.77%. Massachusetts continues to serve one of the highest percentages of children from birth to three years of age.
- Massachusetts' eligibility criterion for children receiving *EI* services is classified as "broad". *EI* programs in Massachusetts serve children who have developmental difficulties due to identified disabilities or delays, or if typical development, are at risk of developing delay due to certain birth or environmental circumstances. The following is comparative data with states having similar eligibility criteria for infants and toddlers served under the age of three:

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 6

#### *Children from Birth to Three Years Old in Massachusetts who Receive EI Services*

Description: Percent of the infant and toddler population in Massachusetts from birth to three years old with an *EI IFSP* service plan. Over half (57%) of all *EI* programs serve children in towns served by another *EI* program (same *catchment area*). Therefore, *catchment area*, not program totals of the birth to three population was used as the basis to calculate program percent.

State Target: 5.85%

<i>Region</i>	<i>Agency</i>	<i>Meets or exceeds state target</i>	<i>Program Percent</i>	<i>Diff from State Target</i>
BO	Bay Cove Early Intervention Program		5.02%	-0.83%
SE	Brockton Early Childhood Intervention Program	✓	8.44%	2.59%
NE	Cape Ann Early Intervention Program	✓	7.72%	1.87%
SE	Cape Cod & Islands Early Childhood Intervention Program		4.83%	-1.02%
WE	Center for Human Development Early Intervention Program	✓	9.83%	3.98%
WE	Child Guidance Center Early Intervention Program	✓	9.83%	3.98%
BO	Children's Community Early Intervention Program		5.02%	-0.83%
CE	Community Healthlink Early Intervention Program	✓	7.47%	1.62%
BO	Criterion – Boston Early Intervention Program		5.02%	-0.83%
WE	Criterion – Heritage Early Intervention Program	✓	8.84%	2.99%
NE	Criterion – Medford Early Intervention Program		4.66%	-1.19%
CE	Criterion – Middlesex Early Intervention Program		4.38%	-1.47%
NE	Criterion – Stoneham Early Intervention Program	✓	6.57%	0.72%
CE	Criterion – Valley Early Intervention Program	✓	6.13%	0.28%
CE	Criterion – Wachusett Early Intervention Program		5.55%	-0.30%
CE	Criterion – Worcester Early Intervention Program	✓	7.47%	1.62%
BO	Dimock Early Intervention Program		5.02%	-0.83%
NE	Eliot Early Intervention Program		4.66%	-1.19%
BO	Enable Inc. Early Intervention Program	✓	7.82%	1.97%
NE	Family Support Early Intervention Program	✓	7.89%	2.04%
BO	First Early Intervention Program		5.02%	-0.83%
WE	First Steps Infant-Toddler Services for South Berkshire	✓	9.98%	4.13%
BO	Harbor Area Early Intervention Program		1.59%	-4.26%
SE	Kennedy Donovan Center Early Intervention Program/Attleboro	✓	7.18%	1.33%
SE	Kennedy Donovan Center Early Intervention Program/New Bedford	✓	7.88%	2.03%
SE	Kennedy Donovan Center Early Intervention Program/Plymouth		5.83%	-0.02%
CE	Kennedy Donovan Center Early Intervention Program/South Central	✓	6.64%	0.79%
CE	Lipton Early Intervention Program		5.17%	-0.68%
WE	May Center for Early Intervention	✓	8.84%	2.99%
CE	Minute Man Arc for Human Services, Inc.	✓	6.98%	1.13%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 6

*Children from Birth to Three Years Old in Massachusetts who Receive EI Services*

<i>Region</i>	<i>Agency</i>	<i>Meets or exceeds state target</i>	<i>Program Percent</i>	<i>Diff from State Target</i>
WE	MSPCC-Goodstart Early Intervention Program/Holyoke	✓	8.84%	2.99%
NE	MSPCC-Goodstart Early Intervention Program/Lawrence	✓	6.12%	0.27%
WE	MSPCC-Goodstart Early Intervention Program/Springfield	✓	9.83%	3.98%
CE	MSPCC-Goodstart Early Intervention Program/Worcester	✓	7.47%	1.62%
NE	North Shore Infant Toddler Development Program/Lynn	✓	7.89%	2.04%
WE	Northern Berkshire Early Intervention Program	✓	11.42%	5.57%
WE	Pediatric Development Center	✓	8.37%	2.52%
SE	People, Inc. Early Intervention Program	✓	10.91%	5.06%
CE	Pernet Family Service Early Intervention Program	✓	7.47%	1.62%
NE	Professional Center for Child Development	✓	6.12%	0.27%
NE	Project BEAM Early Intervention Program	✓	10.38%	4.53%
WE	REACH Early Intervention Program		5.48%	-0.37%
BO	Riverside Early Intervention Program/Cambridge-Somerville		4.94%	-0.91%
BO	Riverside Early Intervention Program/Needham		5.22%	-0.63%
SE	Schwartz Center for Children	✓	7.88%	2.03%
CE	South Bay Early Childhood Program - Worcester	✓	7.47%	1.62%
SE	South Bay Early Intervention Program - Brockton	✓	8.44%	2.59%
SE	South Bay Early Intervention Program - Fall River	✓	10.91%	5.06%
NE	South Bay Early Intervention Program - Lowell	✓	10.38%	4.53%
SE	Step 1 Early Intervention Program	✓	5.87%	0.02%
SE	Taunton Area Early Intervention Program	✓	7.59%	1.74%
NE	Thom Anne Sullivan Center	✓	10.38%	4.53%
BO	Thom Boston Metro Early Intervention Program		5.02%	-0.83%
CE	Thom Charles River Early Intervention Program	✓	6.66%	0.81%
CE	Thom Marlborough Early Intervention Program	✓	8.65%	2.80%
CE	Thom Mystic Valley Early Intervention Program	✓	6.40%	0.55%
BO	Thom Neponset Valley Early Intervention Program	✓	7.82%	1.97%
NE	Thom Pentucket Area Early Intervention Program	✓	10.00%	4.15%
WE	Thom Springfield Infant Toddler Services	✓	9.83%	3.98%
WE	Thom Westfield Infant Toddler Services	✓	9.19%	3.34%
CE	Thom Worcester Area Early Intervention Program	✓	7.47%	1.62%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 7

*Infants and Toddlers whose EI Eligibility Evaluation and Initial IFSP Meeting was Completed in a Timely Manner*

#### **Description**

This indicator reports on the percent of *EI* eligible infants and toddlers with an *IFSP* service plan for whom an evaluation, assessment and an initial *IFSP* meeting were conducted within 45 days of the date of referral to an early intervention program. An *eligibility evaluation* is an examination with the child and family that employs a tool utilized by a multidisciplinary team for the purpose of determining a child's eligibility for *EI* services.

#### **State Target**

100% of *EI* eligible infants and toddlers with an *IFSP* service plan will have an evaluation, assessment, and initial *IFSP* meeting conducted within 45 days of the date of referral to an early intervention program. There may be children whose evaluation, assessment and initial *IFSP* meeting did not occur within 45 days of referral but had appropriate justification for the delay (e.g., child was sick). These are considered to be compliant.

#### **Data Source**

Infants and toddlers who had *evaluation and assessment activities*, and an initial *IFSP* meeting between July 1, 2012 and June 30, 2013 based on data received from the *Early Intervention Information System (EIIS)*.

#### **Statewide Results**

- State Average: 99.9%
- 99.9% of *evaluation and assessment activities*, and an initial *IFSP* meeting occurred within 45 days of referral or did not occur within 45 days of referral but had appropriate justification for the delay (e.g., *child was sick*).
- 14,066 of the 14,078 initial *IFSP* service plans were signed within 45 days of the referral date or were not signed within 45 days but had appropriate justification for the delay (e.g., *child was sick*).

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 7

*The Child's EI Eligibility Evaluation and Initial IFSP Meeting was Completed in a Timely Manner*

Description: Percent of *EI* eligible infants and toddlers with an *IFSP* service plan for whom an evaluation, assessment and an initial *IFSP* meeting were conducted within 45 days of the date of referral to an early intervention program.

State Target: 100%

<b>Region</b>	<b>Agency</b>	<b>Meets or exceeds state target</b>	<b>Program Percent</b>	<b>Diff from State Target</b>
BO	Bay Cove Early Intervention Program	✓	100%	0.0%
SE	Brockton Early Childhood Intervention Program		100%	0.0%
NE	Cape Ann Early Intervention Program	✓	100%	0.0%
SE	Cape Cod & Islands Early Childhood Intervention Program	✓	100%	0.0%
WE	Center for Human Development Early Intervention Program	✓	100%	0.0%
WE	Child Guidance Center Early Intervention Program	✓	100%	0.0%
BO	Children's Community Early Intervention Program	✓	100%	0.0%
CE	Community Healthlink Early Intervention Program	✓	100%	0.0%
BO	Criterion – Boston Early Intervention Program	✓	100%	0.0%
WE	Criterion – Heritage Early Intervention Program	✓	100%	0.0%
NE	Criterion – Medford Early Intervention Program	✓	100%	0.0%
CE	Criterion – Middlesex Early Intervention Program	✓	100%	0.0%
NE	Criterion – Stoneham Early Intervention Program	✓	100%	0.0%
CE	Criterion – Valley Early Intervention Program	✓	100%	0.0%
CE	Criterion – Wachusett Early Intervention Program	✓	100%	0.0%
CE	Criterion – Worcester Early Intervention Program	✓	100%	0.0%
BO	Dimock Early Intervention Program		96.0%	-4.0%
NE	Eliot Early Intervention Program	✓	100%	0.0%
BO	Enable Inc. Early Intervention Program	✓	100%	0.0%
NE	Family Support Early Intervention Program		98.9%	-1.1%
BO	First Early Intervention Program	✓	100%	0.0%
WE	First Steps Infant-Toddler Services for South Berkshire	✓	100%	0.0%
BO	Harbor Area Early Intervention Program	✓	100%	0.0%
SE	Kennedy Donovan Center Early Intervention Program/Attleboro	✓	100%	0.0%
SE	Kennedy Donovan Center Early Intervention Program/New Bedford	✓	100%	0.0%
SE	Kennedy Donovan Center Early Intervention Program/Plymouth	✓	100%	0.0%
CE	Kennedy Donovan Center Early Intervention Program/South Central		99.6%	-0.4%
CE	Lipton Early Intervention Program	✓	100%	0.0%
WE	May Center for Early Intervention		98.0%	-2.0%
CE	Minute Man Arc for Human Services, Inc.	✓	100%	0.0%



# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 7

*The Child's EI Eligibility Evaluation and Initial IFSP Meeting was Completed in a Timely Manner*

<b>Region</b>	<b>Agency</b>	<b>Meets or exceeds state target</b>	<b>Program Percent</b>	<b>Diff from State Target</b>
WE	MSPCC-Goodstart Early Intervention Program/Holyoke	✓	100%	0.0%
NE	MSPCC-Goodstart Early Intervention Program/Lawrence	✓	100%	0.0%
WE	MSPCC-Goodstart Early Intervention Program/Springfield	✓	100%	0.0%
CE	MSPCC-Goodstart Early Intervention Program/Worcester	✓	100%	0.0%
NE	North Shore Infant Toddler Development Program/Lynn	✓	100%	0.0%
WE	Northern Berkshire Early Intervention Program	✓	100%	0.0%
WE	Pediatric Development Center	✓	100%	0.0%
SE	People, Inc. Early Intervention Program	✓	100%	0.0%
CE	Pernet Family Service Early Intervention Program	✓	100%	0.0%
NE	Professional Center for Child Development	✓	100%	0.0%
NE	Project BEAM Early Intervention Program	✓	100%	0.0%
WE	REACH Early Intervention Program	✓	100%	0.0%
BO	Riverside Early Intervention Program/Cambridge-Somerville	✓	100%	0.0%
BO	Riverside Early Intervention Program/Needham	✓	100%	0.0%
SE	Schwartz Center for Children	✓	100%	0.0%
CE	South Bay Early Childhood Program - Worcester	✓	100%	0.0%
SE	South Bay Early Intervention Program - Brockton	✓	100%	0.0%
SE	South Bay Early Intervention Program - Fall River	✓	100%	0.0%
NE	South Bay Early Intervention Program - Lowell	✓	100%	0.0%
SE	Step 1 Early Intervention Program	✓	100%	0.0%
SE	Taunton Area Early Intervention Program	✓	100%	0.0%
NE	Thom Anne Sullivan Center	✓	100%	0.0%
BO	Thom Boston Metro Early Intervention Program	✓	100%	0.0%
CE	Thom Charles River Early Intervention Program	✓	100%	0.0%
CE	Thom Marlborough Early Intervention Program	✓	100%	0.0%
CE	Thom Mystic Valley Early Intervention Program	✓	100%	0.0%
BO	Thom Neponset Valley Early Intervention Program	✓	100%	0.0%
NE	Thom Pentucket Area Early Intervention Program	✓	100%	0.0%
WE	Thom Springfield Infant Toddler Services		99.8%	-0.2%
WE	Thom Westfield Infant Toddler Services		99.7%	-0.3%
CE	Thom Worcester Area Early Intervention Program	✓	100%	0.0%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 8

#### *Infants and Toddlers Leaving Early Intervention Services who Received Timely Transition Planning*

##### **Description**

This indicator reports on the percent of all infants and toddlers leaving early intervention who received timely transition planning to support the child's transition to preschool and other appropriate community services, including:

- a) Having a completed individual *transition plan* with transition steps and services documented on the *IFSP* service plan;
- b) Notification to the *Local Education Agency* (LEA) and the *State Education Agency* (SEA) occurred, if child is potentially eligible for *special education*; and
- c) Having a *transition planning conference* occur prior to the 3<sup>rd</sup> birth date, if child is potentially eligible for *special education*.

##### **State Target**

100% of children leaving early intervention have a completed individual *transition plan* with transition steps and services documented on the *IFSP*. If the child is potentially eligible for *special education*, the *Local Education Agency* (LEA) and *State Education Agency* (SEA) have been notified about this child and a *transition planning conference* has occurred at least 90 days and up to six months prior to the child's 3<sup>rd</sup> birth date.

##### **Data Source**

- a) All infants and toddlers having an *IFSP* service plan who were discharged from early intervention services between 7/1/2012 and 6/30/2013 based on data received from the *Early Intervention Information System* (EIIS);
- b & c) All infants and toddlers having an *IFSP* service plan who were discharged from early intervention services between 7/1/2012 and 6/30/2013 and referred to *special education* from early intervention services based on data received from the *Early Intervention Transition Survey* (TSS), a system used to collect LEA and SEA notification and transition planning conference information.

##### **Statewide Results**

###### State Averages:

- 99.5% of all children discharged (regardless of age of discharge) had an individual *transition plan* fully developed at the time of discharge. There were 11,406 discharges out of 11,462 having a *transition plan*.
- 92.1% of children discharged from *EI* and potentially eligible for *special education* had a notification sent to the *SEA* and the *LEA* office which included inviting *special education* representation to the child's *transition planning conference*. There were 129 discharged children out of 7,140 who were referred to an *LEA* and had a notification sent to the *LEA* and *SEA* between 4/1/2013 and 6/30/2013 (Note: Three months of data was used due to the lack of timely completion of data systems to transmit data to the states educational agency. This timeframe of data accurately reflects data for infants and toddlers with *IFSPs* for the full reporting period).
- 98.9% of children discharged from *EI* and potentially eligible for *special education* had a *transition planning conference*. There were 4,000 discharged children out of 4,043 who had a *transition planning conference*.

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 8

#### *Transition Planning for Children Leaving Early Intervention Services*

Description & State Target: Percent of all infants and toddlers leaving early intervention who received timely transition planning to support the child's transition to preschool and other appropriate community services, including:

- (a) Having a completed individual *transition plan* with transition steps and services documented on the *IFSP*; 100%
- (b) Notification to the *Local Education Agency (LEA)* occurred, if child is potentially eligible for *special education*; 100%
- (c) Having a *transition planning conference* occur prior to 3<sup>rd</sup> birth date, if child is potentially eligible for *special education*; 100%

Region	Agency	A. Complete Tran Plan			B. LEA Referral			C. Conference occurred		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
BO	Bay Cove Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
SE	Brockton Early Childhood Intervention Program		99.6%	-0.4%	✓	100%	0.0%	✓	100%	0.0%
NE	Cape Ann Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
SE	Cape Cod & Islands Early Childhood Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
WE	Center for Human Development Early Intervention Program		89.4%	-10.6%		96.9%	-3.1%		96.9%	-3.1%
WE	Child Guidance Center Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
BO	Children's Community Early Intervention Program	✓	100%	0.0%		93.3%	-6.7%		93.3%	-6.7%
CE	Community Healthlink Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%		56.0%	-44.0%
BO	Criterion – Boston Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
WE	Criterion – Heritage Early Intervention Program		99.6%	-0.4%	✓	100%	0.0%	✓	100%	0.0%
NE	Criterion – Medford Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
CE	Criterion – Middlesex Early Intervention Program		99.5%	-0.5%	✓	100%	0.0%	✓	100%	0.0%
NE	Criterion – Stoneham Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
CE	Criterion – Valley Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
CE	Criterion – Wachusett Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
CE	Criterion – Worcester Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
BO	Dimock Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 8

#### Transition Planning for Children Leaving Early Intervention Services

Region	Agency	A. Complete Tran Plan			B. LEA Referral			C. Conference occurred		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
NE	Eliot Early Intervention Program		97.3%	-2.7%	✓	100%	0.0%		98.5%	-1.5%
BO	Enable Inc. Early Intervention Program		99.3%	-0.7%	✓	100%	0.0%	✓	100%	0.0%
NE	Family Support Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%		95.7%	-4.3%
BO	First Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
WE	First Steps Infant-Toddler Services for South Berkshire	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
BO	Harbor Area Early Intervention Program		99.7%	-0.3%	✓	100%	0.0%		99.2%	-0.8%
SE	KDC/Attleboro EIP	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
SE	KDC/New Bedford EIP	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
SE	KDC/Plymouth EIP	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
CE	KDC/Southbridge EIP	✓	100%	0.0%	✓	100%	0.0%		98.9%	-1.1%
CE	Lipton Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%		99.1%	-0.9%
WE	May Center for Early Intervention		98.4%	-1.6%	✓	100%	0.0%	✓	100%	0.0%
CE	Minute Man Arc for Human Services, Inc.	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
WE	MSPCC-Goodstart Early Intervention Program/Holyoke	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
NE	MSPCC-Goodstart Early Intervention Program/Lawrence	✓	100%	0.0%		97.3%	-2.7%		81.1%	-18.9%
WE	MSPCC-Goodstart Early Intervention Program/Springfield	✓	100%	0.0%	✓	100%	0.0%		95.7%	-4.3%
CE	MSPCC-Goodstart Early Intervention Program/Worcester	✓	100%	0.0%	✓	100%	0.0%		95.8%	-4.2%
NE	North Shore Infant Toddler Development Program/Lynn	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
WE	Northern Berkshire Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
WE	Pediatric Development Center		99.3%	-0.7%	✓	100%	0.0%	✓	100%	0.0%
SE	People, Inc. Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
CE	Pernet Family Service Early Intervention Program		96.2%	-3.8%	✓	100%	0.0%	✓	100%	0.0%
NE	Professional Center for Child Development	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
NE	Project BEAM Early Intervention Program		97.4%	-2.6%	✓	100%	0.0%	✓	100%	0.0%
WE	REACH Early Intervention Program		99.5%	-0.5%	✓	100%	0.0%	✓	100%	0.0%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### INDICATOR 8

*Transition Planning for Children Leaving Early Intervention Services*

Region	Agency	A. Complete Tran Plan			B. LEA Referral			C. Conference occurred		
		Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target	Meets or exceeds state target	Program Percent	Diff from State Target
BO	Riverside Early Intervention Program/Cambridge-Somerville		99.5%	-0.5%	✓	100%	0.0%	✓	100%	0.0%
BO	Riverside Early Intervention Program/Needham	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
SE	Schwartz Center for Children		99.0%	-1.0%		97.5%	-2.5%		97.5%	-2.5%
CE	South Bay Early Childhood Program - Worcester		89.4%	-10.6%	✓	100%	0.0%	✓	100%	0.0%
SE	South Bay Early Intervention Program - Brockton	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
SE	South Bay Early Intervention Program - Fall River	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
NE	South Bay Early Intervention Program - Lowell		99.6%	-0.4%	✓	100%	0.0%	✓	100%	0.0%
SE	Step 1 Early Intervention Program		97.2%	-2.8%	✓	100%	0.0%		95.3%	-4.7%
SE	Taunton Area Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
NE	Thom Anne Sullivan Center	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
BO	Thom Boston Metro Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
CE	Thom Charles River Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
CE	Thom Marlborough Early Intervention Program		98.7%	-1.3%		98.0%	-2.0%		99.0%	-1.0%
CE	Thom Mystic Valley Early Intervention Program		97.7%	-2.3%	✓	100%	0.0%	✓	100%	0.0%
BO	Thom Neponset Valley Early Intervention Program	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
NE	Thom Pentucket Area Early Intervention Program		99.7%	-0.3%	✓	100%	0.0%		99.0%	-1.0%
WE	Thom Springfield Infant Toddler Services		99.7%	-0.3%	✓	100%	0.0%	✓	100%	0.0%
WE	Thom Westfield Infant Toddler Services	✓	100%	0.0%	✓	100%	0.0%	✓	100%	0.0%
CE	Thom Worcester Area Early Intervention Program		99.6%	-0.4%	✓	100%	0.0%		96.1%	-3.9%



## MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

### Local Provider Agency Reports

The following reports provide data on the *Early Intervention SPP* indicators reported on the Fiscal Year 2013 *APR* for each of the *Early Intervention* programs. There were 61 *Early Intervention* programs across the Commonwealth serving 32,345 children from July 2012 to June 2013. These children represent 13.4% of all Massachusetts' children under the age of three.

The “# Children served” on the following reports provides the number of children who were active (a.k.a. program caseload) at the *Early Intervention* program on October 1, 2012. These children may not have had a service on this day but they were being served by the early intervention program under an active *IFSP* service plan.



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Bay Cove Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.50%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.02%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

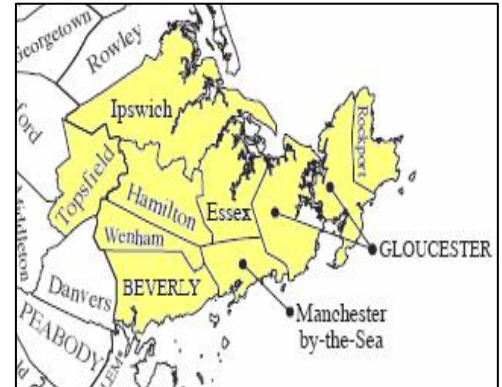
***Brockton Early Childhood Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.62%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	8.44%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.6%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

## ***Cape Ann Early Intervention Program***

**Address:** 111 Dodge Street  
 Beverly, MA 01915  
**Phone:** (978) 921-1182  
**Fax:** (978) 921-2982  
**Executive Director:** Gerald McCarthy  
**Program Director:** Martha Levine  
**Web Site:** [www.ne-arc.org](http://www.ne-arc.org)  
**Towns Served:** Beverly, Essex, Gloucester, Hamilton, Ipswich,  
 Manchester, Rockport, Topsfield, Wenham  
**E.I. Region:** Northeast  
**# Children Served:** 243



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	98%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: a. Positive Social-Emotional Skills 1. Increased developmental growth 2. Age-appropriate at exit b. Acquisition and Use of Knowledge and Skills 1. Increased developmental growth 2. Age-appropriate at exit c. Use of Appropriate Behaviors to Meet Their Needs 1. Increased developmental growth 2. Age-appropriate at exit	  ✓  ✓ ✓ ✓  ✓	  57.1% 85.7%  93.3% 76.2%  100% 81%	  60.8% 84.3%  88.9% 64.3%  95.8% 83.4%	  57.3% 74.5%  89.6% 56.6%  95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: a. Know their rights. b. Effectively communicate their children's needs. c. Help their children develop and learn.	 ✓ ✓ ✓	 89% 87% 94%	 75% 75% 89%	 84.9% 82% 91.1%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Cape Ann Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.75%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.72%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

## ***Cape Cod & Islands Early Childhood Intervention Program***

A map of Cape Cod and its surrounding waters. The map shows the coastline of Cape Cod, with various towns labeled. Cape Cod Bay is labeled to the north of the main peninsula. Nantucket Sound is labeled to the south of the main peninsula. Martha's Vineyard is shown to the southwest of Nantucket Sound. The map is oriented with North at the top.

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.7%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: a. Positive Social-Emotional Skills 1. Increased developmental growth 2. Age-appropriate at exit b. Acquisition and Use of Knowledge and Skills 1. Increased developmental growth 2. Age-appropriate at exit c. Use of Appropriate Behaviors to Meet Their Needs 1. Increased developmental growth 2. Age-appropriate at exit	         	         	         	         
4	Percent of families who report that Early Intervention services have helped them: a. Know their rights. b. Effectively communicate their children's needs. c. Help their children develop and learn.	   	   	   	   

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Cape Cod & Islands Early Childhood Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.98%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		4.83%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **Center for Human Development Early Intervention Program**

**Address:** 342 Birnie Avenue  
 Springfield, MA 01107  
**Phone:** (413) 739-3954  
**Fax:** (413) 785-1728  
**Executive Director:** James Goodwin  
**Acting Prg. Dir.:** Janet Simeone  
**Web Site:** [www.chd.org](http://www.chd.org)  
**Towns Served:** East Longmeadow, Hampden, Longmeadow,  
 Springfield, Wilbraham  
**E.I. Region:** West  
**# Children Served:** 66



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.		70%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	97.7%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	    ✓  ✓ ✓  ✓ ✓	    0% 88.9%  100% 66.7%  100% 100%	    60.8% 84.3%  88.9% 64.3%  95.8% 83.4%	    57.3% 74.5%  89.6% 56.6%  95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	  ✓ ✓ ✓	  92% 92% 100%	  75% 75% 89%	  84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Center for Human Development Early Intervention Program (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.60%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	9.83%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		89.4%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.		96.9%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		96.9%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Child Guidance Center Early Intervention Program***

**Address:** 110 Maple Street  
 Springfield, MA 01105  
**Phone:** (413) 304-2925  
**Fax:** (413) 737-3000  
**Executive Director:** Katherine Wilson  
**Program Director:** Colleen O'Brien  
**Web Site:** [www.bhninc.org](http://www.bhninc.org)  
**Towns Served:** East Longmeadow, Hampden, Longmeadow,  
 Springfield, Wilbraham  
**E.I. Region:** West  
**#Children Served:** 121



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.		90%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	100%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>		16.7% 53.8% 84.6% 46.2% 60.0% 76.9%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 98.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	85% 79% 94%	75% 75% 89%	84.9% 82% 91.1%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Child Guidance Center Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.60%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	9.83%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



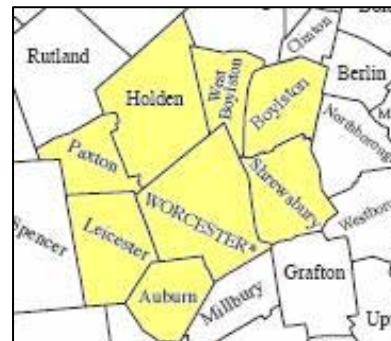
MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Children's Community Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.50%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.02%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.		93.3%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	93.3%	100%	98.9%

## Community Healthlink Early Intervention Program

# Children Served: 32

52

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Community Healthlink Early Intervention Program (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.58%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.47%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		56%	100%	98.9%





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Criterion – Boston Early Intervention Program** *(continued)*

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.50%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.02%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Criterion – Heritage Early Intervention Program** *(continued)*

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.50%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	8.84%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.6%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### Criterion – Medford Early Intervention Program

**Address:** 214 Commercial Street  
 Malden, MA 02148  
**Phone:** (781) 321-0648 x222  
**Fax:** (781) 321-0679  
**Executive Director:** Robert Littleton  
**Program Director:** Denise Spencer  
**Web Site:** [www.criterionchild.com](http://www.criterionchild.com)  
**Towns Served:** Everett, Malden, Medford  
**E.I. Region:** Northeast  
**# Children Served:** 134



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.		93.3%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>		28% 52.4% 77.1% 38.1% 83.9% 50%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	87% 87% 92%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Criterion – Medford Early Intervention Program** *(continued)*

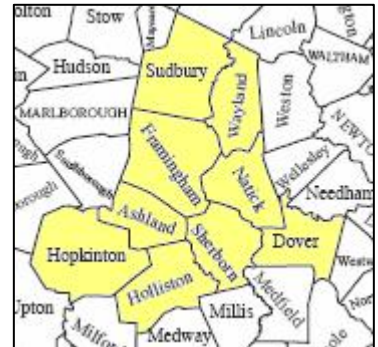
No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.84%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		4.66%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **Criterion – Middlesex Early Intervention Program**

**Address:** 651 Franklin Street  
 Framingham, MA 01701  
**Phone:** (508) 620-1442  
**Fax:** (508) 875-0806  
**Executive Director:** Robert Littleton  
**Program Director:** Julie Gomes  
**Web Site:** [www.criterionchild.com](http://www.criterionchild.com)  
**Towns Served:** Ashland, Dover, Framingham, Holliston, Hopkinton,  
 Natick, Sherborn, Sudbury, Wayland  
**E.I. Region:** Central  
**# Children Served:** 269



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	<div>✓</div>	43.2% 66.3% 87.1% 68.8% 93.5% 62.5%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	<div>✓</div> <div>✓</div> <div>✓</div>	83% 83% 91%	75% 75% 89%	84.9% 82% 91.1%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Criterion – Middlesex Early intervention Program** (continued)

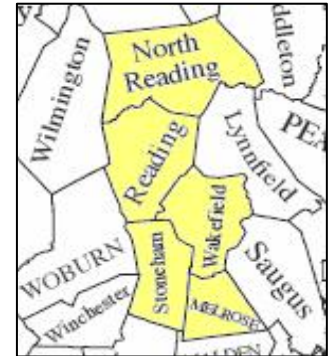
No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.06%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		4.38%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.5%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **Criterion – Stoneham Early Intervention Program**

**Address:** 8F Henshaw Street  
 Woburn, MA 01801  
**Phone:** (781) 935-3855 x60  
**Fax:** (781) 935-5250  
**Executive Director:** Robert Littleton  
**Program Director:** Mary Bishop  
**Web Site:** [www.criterionchild.com](http://www.criterionchild.com)  
**Towns Served:** Melrose, North Reading, Reading, Stoneham, Wakefield  
**E.I. Region:** Northeast  
**# Children Served:** 215



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	97.6%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓ ✓	58.8% 88.4% 91.3% 61.6% 90.9% 79.1%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	87% 85% 95%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Criterion – Stoneham Early Intervention Program** *(continued)*

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.23%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	6.57%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

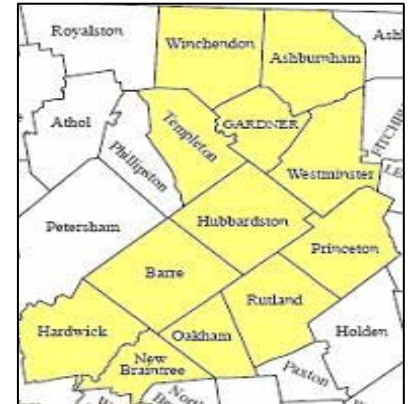
**Criterion – Valley Early Intervention Program** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.37%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	6.13%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

## **Criterion – Wachusett Early Intervention Program**

**Address:** 31 Lake Street  
 Gardner, MA 01440  
**Phone:** (978) 632-4432 x11  
**Fax:** (978) 632-6022  
**Executive Director:** Robert Littleton  
**Program Director:** Diane Fortunato  
**Web Site:** [www.criterionchild.com](http://www.criterionchild.com)  
**Towns Served:** Ashburnham, Barre, Gardner, Hardwick, Hubbardston,  
 New Braintree, Oakham, Princeton, Rutland,  
 Templeton, Westminster, Winchendon  
**E.I. Region:** Central  
**#Children Served:** 117



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.		93.9%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	          ✓    ✓	          40.9% 72.5% 91.3% 49% 95.7% 86.3%	          60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	          57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	   ✓ ✓ ✓	   97% 91% 100%	   75% 75% 89%	   84.9% 82% 91.1%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Criterion – Wachusett Early Intervention Program** *(continued)*

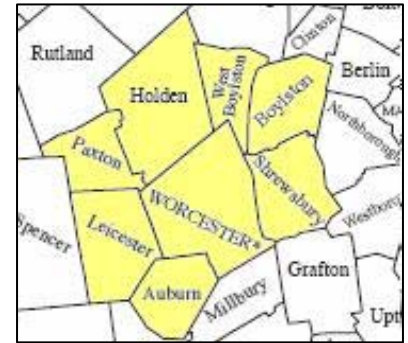
No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.81%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.55%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### Criterion – Worcester Early Intervention Program

**Address:** 338 Plantation Street  
 Worcester, MA 01604  
**Phone:** (508) 770-0089 x222  
**Fax:** (508) 770-8099  
**Executive Director:** Robert Littleton  
**Program Director:** Kathy Asselin  
**Web Site:** [www.criterionchild.com](http://www.criterionchild.com)  
**Towns Served:** Auburn, Boylston, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester  
**E.I. Region:** Central  
**#Children Served:** 5



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	97.5%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓  ✓ ✓	80% 85.7% 88.2% 47.6% 100% 90.5%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>		71% 68% 82%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Criterion – Worcester Early Intervention Program** *(continued)*

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.58%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.47%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Dimock Early Intervention Program***

**Address:** 55 Dimock Street  
 Roxbury, MA 02119  
**Phone:** (617) 442-1800 x1375  
**Fax:** (617) 445-6762  
**Executive Director:** Ruth Elaine Fitch  
**Program Director:** Jessica Nuhibian-Boisvert  
**Web Site:** [www.dimockcenter.org](http://www.dimockcenter.org)  
**Towns Served:** Boston, Brookline  
**E.I. Region:** Greater Boston  
**# Children Served:** 102



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	98.5%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓ ✓ ✓ ✓	28.6% 84.8% 92.3% 69.7% 92.9% 90.9%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>		60% 40% 80%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Dimock Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.50%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.02%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.		96%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

## ***Eliot Early Intervention Program***

A map of the Boston area highlighting several cities. The cities of Malden, Medford, and Everett are shaded in yellow. Other labeled areas include Melrose, Somerville, and Cambridge\*. A black dot is located near the border of Everett and Cambridge\*, likely representing downtown Boston.

Annual Performance Report – July 2012 to June 2013



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

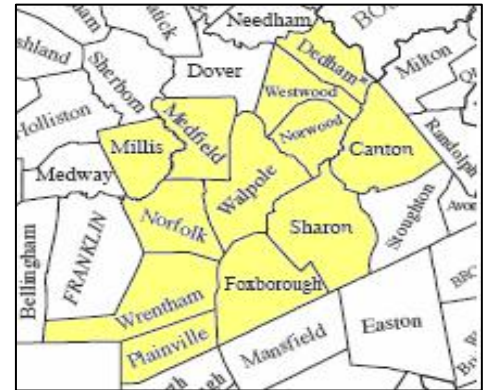
***Eliot Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.84%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		4.66%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		97.3%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		98.5%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

## ***Enable Inc. Early Intervention Program***

**Address:** 275 Prospect Street  
 Norwood, MA 02062  
**Phone:** (781) 255-1817  
**Fax:** (781) 762-8542  
**Executive Director:** Gerald Brown  
**Program Director:** Janine Davey  
**Web Site:** [www.enableinc.org](http://www.enableinc.org)  
**Towns Served:** Canton, Dedham, Medfield, Millis, Norfolk,  
 Norwood, Plainville, Sharon, Walpole,  
 Westwood, Wrentham  
**E.I. Region:** Greater Boston  
**# Children Served:** 155



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	97%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓   ✓  ✓	70.4% 76.7%  92.3% 60.5%  100% 76.7%	60.8% 84.3%  88.9% 64.3%  95.8% 83.4%	57.3% 74.5%  89.6% 56.6%  95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓	81% 74% 85%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Enable Inc. Early Intervention Program** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.33%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.82%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.3%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Family Support Early Intervention Program*** (continued)

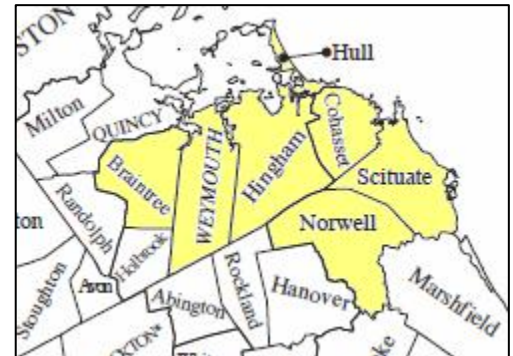
No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.01%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.89%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.		98.9%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		95.7%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***First Early Intervention Program***

**Address:** 574 Main Street  
 South Weymouth, MA 02190  
**Phone:** (781) 331-2533  
**Fax:** (781) 340-1337  
**Executive Director:** Daryl Cook  
**Program Director:** Rhonda Meisel  
**Web Site:** [www.arcsouthshore.org](http://www.arcsouthshore.org)  
**Towns Served:** Braintree, Cohasset, Hingham, Hull, Norwell, Scituate, Weymouth  
**E.I. Region:** Greater Boston  
**# Children Served:** 233



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	97.6%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>				
			48.6%	60.8%	57.3%
			78.6%	84.3%	74.5%
			82.6%	88.9%	89.6%
			45.6%	64.3%	56.6%
			93.7%	95.8%	95.4%
			78.6%	83.4%	78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	84% 84% 92%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***First Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.51%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.02%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***First Steps Infant-Toddler Services for South Berkshire*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	6.11%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	9.98%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

## ***Harbor Area Early Intervention Program***

**Address:** 130 Condor Street  
 East Boston, MA 02130  
**Phone:** (617) 569-6560 x7601  
**Fax:** (617) 569-1856  
**Executive Director:** Jackie Moore  
**Program Director:** Rachael Cracknell  
**Web Site:** [www.northsuffolk.org](http://www.northsuffolk.org)  
**Towns Served:** Boston, Chelsea, Revere, Winthrop  
**E.I. Region:** Greater Boston  
**# Children Served:** 383



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.		93.4%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>		57.1% 62.6%  87.1% 45.1%  95.6% 75.8%	60.8% 84.3%  88.9% 64.3%  95.8% 83.4%	57.3% 74.5%  89.6% 56.6%  95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	91% 90% 97%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Harbor Area Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		0.57%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		1.59%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.7%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	99.2%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***KDC Early Intervention Program – Attleboro***

**Address:** 25 Forest Street  
 Attleboro, MA 02703  
**Phone:** (508) 226-6035  
**Fax:** (508) 222-1877  
**Executive Director:** Kevin Rodman Conare  
**Program Director:** Monica Quinn  
**Web Site:** [www.kdc.org](http://www.kdc.org)  
**Towns Served:** Attleboro, Foxborough, Mansfield, North Attleboro, Norton  
**E.I. Region:** Southeast  
**# Children Served:** 259



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.7%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓   ✓ ✓ ✓ ✓	70.3% 75.9% 94.6% 69% 97.2% 90.8%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	81% 77% 90%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***KDC Early Intervention Program – Attleboro (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.53%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.18%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**KDC Early Intervention Program – New Bedford** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	2.93%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.88%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **KDC Early Intervention Program – Plymouth**

**Address:** 32 Crescent Street  
 Kingston, MA 02364  
**Phone:** (508) 747-2012  
**Fax:** (508) 747-4898  
**Executive Director:** Kevin Rodman Conare  
**Program Director:** Arlene Tannenbaum  
**Web Site:** [www.kdc.org](http://www.kdc.org)  
**Towns Served:** Carver, Duxbury, Halifax, Hanover, Hanson, Kingston,  
 Marshfield, Pembroke, Plymouth, Plympton  
**E.I. Region:** Southeast  
**# Children Served:** 259



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓ ✓ ✓ ✓ ✓	75.6% 85.2% 96.2% 78.4% 100% 89.8%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	91% 86% 94%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**KDC Early Intervention Program – Plymouth** (continued)

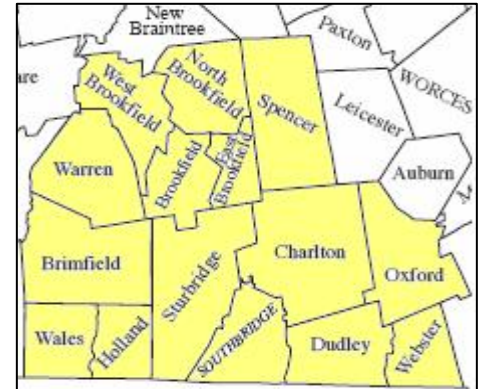
No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.27%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.83%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **KDC Early Intervention Program – South Central**

**Address:** 486 Worcester Street  
 Southbridge, MA 01550  
**Phone:** (508) 765-0292  
**Fax:** (508) 765-0294  
**Executive Director:** Kevin Rodman Conare  
**Program Director:** Robin Weber  
**Web Site:** [www.kdc.org](http://www.kdc.org)  
**Towns Served:** Brimfield, Brookfield, Charlton, Dudley, East Brookfield, Holland, North Brookfield, Oxford, Southbridge, Spencer, Sturbridge, Wales, Warren, Webster, West Brookfield



**E.I. Region:** Central  
**# Children Served:** 248

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	100%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	          ✓  ✓	          52.6% 81.8% 90.9% 59.1% 93.3% 84.8%	          60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	          57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	  ✓ ✓	  80% 79% 88%	  75% 75% 89%	  84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**KDC Early Intervention Program – South Central** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.85%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	6.64%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.		99.6%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		98.9%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Lipton Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.17%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		99.1%	100%	98.9%





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***May Center for Early Intervention*** (continued)

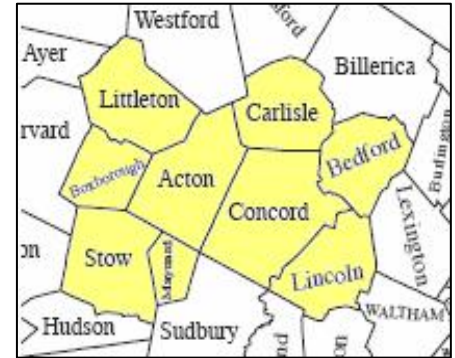
No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.50%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	8.84%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.		98%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		98.4%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Minute Man Arc for Human Services, Inc.***

**Address:** 1269 Main Street  
 Concord, MA 01742  
**Phone:** (978) 287-7951  
**Fax:** (978) 287-7801  
**Executive Director:** Marty Martini  
**Program Director:** Alex Chatfield  
**Web Site:** [www.minutemanarc.org](http://www.minutemanarc.org)  
**Towns Served:** Acton, Bedford, Boxborough, Carlisle, Concord, Lincoln, Littleton, Maynard, Stow  
**E.I. Region:** Central  
**# Children Served:** 187



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.5%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓   ✓ ✓	69.2% 83.3%  100% 69%	60.8% 84.3%  88.9% 64.3%	57.3% 74.5%  89.6% 56.6%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	92% 90% 92%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Minute Man Arc for Human Services, Inc. (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.06%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	6.98%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***MSPCC-Goodstart Early Intervention Program – Holyoke***

**Address:** 9 Sullivan Road  
 Holyoke, MA 01040  
**Phone:** (413) 532-9446  
**Fax:** (413) 534-0047  
**Executive Director:** Marylou Sudders  
**Program Director:** Judith Harvester  
**Web Site:** [www.mspcc.org](http://www.mspcc.org)  
**Towns Served:** Belchertown, Chicopee, Granby, Holyoke,  
 Ludlow, Monson, Palmer, South Hadley,  
 Southampton, Ware



**E.I. Region:** West  
**# Children Served:** 122

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	98.6%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓ ✓ ✓ ✓	100% 87.5% 100% 25% 100% 100%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>		NA NA NA	NA NA NA	NA NA NA

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***MSPCC-Goodstart Early Intervention Program – Holyoke*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.50%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	8.84%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***MSPCC-Goodstart Early Intervention Program – Lawrence (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.39%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	6.12%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.		97.3%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		81.1%	100%	98.9%

***MSPCC-Goodstart Early Intervention Program – Springfield***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	100%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: a. Positive Social-Emotional Skills 1. Increased developmental growth 2. Age-appropriate at exit b. Acquisition and Use of Knowledge and Skills 1. Increased developmental growth 2. Age-appropriate at exit c. Use of Appropriate Behaviors to Meet Their Needs 1. Increased developmental growth 2. Age-appropriate at exit		40% 75%  76.9% 31.3%  100% 81.3%	60.8% 84.3%  88.9% 64.3%  95.8% 83.4%	57.3% 74.5%  89.6% 56.6%  95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: a. Know their rights. b. Effectively communicate their children's needs. c. Help their children develop and learn.		NA NA NA	NA NA NA	NA NA NA

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***MSPCC-Goodstart Early Intervention Program – Springfield (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.60%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	9.83%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		95.7%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***MSPCC-Goodstart Early Intervention Program – Worcester***

**Address:** 335 Chandler Street  
 Worcester, MA 01602  
**Phone:** (508) 753-2967  
**Fax:** (508) 753-5540  
**Executive Director:** Marylou Sudders  
**Program Director:** Robert Schaffer  
**Web Site:** [www.mspcc.org](http://www.mspcc.org)  
**Towns Served:** Auburn, Boylston, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester  
**E.I. Region:** Central  
**# Children Served:** 103



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	98.9%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>		33.3% 60% 80% 0% 75% 60%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>		NA NA NA	NA NA NA	NA NA NA

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***MSPCC-Goodstart Early Intervention Program – Worcester*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.58%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.47%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		95.8%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***North Shore Infant Toddler Development Program – Lynn (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.01%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.89%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **Northern Berkshire Early Intervention Program**

**Address:** 535 Curran Highway  
 North Adams, MA 01247  
**Phone:** (413) 664-9345  
**Fax:** (413) 663-5019  
**Executive Director:** Christine Singer  
**Program Director:** Karen Charbonneau  
**Web Site:** [www.ucpberkshire.org](http://www.ucpberkshire.org)  
**Towns Served:** Adams, Clarksburg, Florida, New Ashford, North Adams, Savoy, Williamstown  
**E.I. Region:** West  
**# Children Served:** 92



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	100%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓ ✓ ✓ ✓	100% 100% 100% 100% 100% 80%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓	82% 79% 85%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Northern Berkshire Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	5.67%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	11.42%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Pediatric Development Center***

**Address:** 388 Columbus Avenue Ext  
 Pittsfield, MA 01201  
**Phone:** (413) 499-4537  
**Fax:** (413) 448-8223  
**Executive Director:** Maureen O'Connell Atwood  
**Program Director:** Patricia Pellegrino  
**Web Site:** [www.pediatricdevelopmentcenter.org](http://www.pediatricdevelopmentcenter.org)  
**Towns Served:** Becket, Cheshire, Dalton, Hancock, Hinsdale,  
 Lanesborough, Lee, Lenox, Peru, Pittsfield, Richmond,  
 Tyringham, Washington, Windsor



**E.I. Region:** West

**# Children Served:** 142

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.5%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved:				
	a. Positive Social-Emotional Skills				
	1. Increased developmental growth		33.3%	60.8%	57.3%
	2. Age-appropriate at exit	✓	84.6%	84.3%	74.5%
	b. Acquisition and Use of Knowledge and Skills				
	1. Increased developmental growth	✓	88.9%	88.9%	89.6%
	2. Age-appropriate at exit	✓	76.9%	64.3%	56.6%
4	Percent of families who report that Early Intervention services have helped them:				
	a. Know their rights.	✓	93%	75%	84.9%
	b. Effectively communicate their children's needs.	✓	90%	75%	82%
	c. Help their children develop and learn.	✓	94%	89%	91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Pediatric Development Center*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.76%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	8.37%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.3%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***People, Inc. Early Intervention Program***

*Address:* 4 South Main Street  
Fall River, MA 02721

*Phone:* (508) 679-5233

*Fax:* (508) 679-6211

*Executive Director:* Robert Canuel

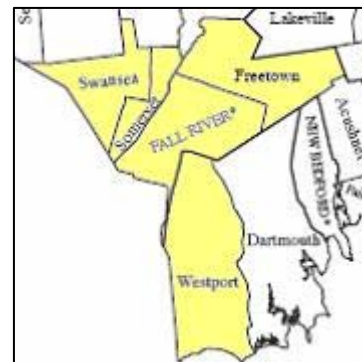
*Program Director:* Robin Jones

*Web Site:* [www.peopleincorporated.org](http://www.peopleincorporated.org)

*Towns Served:* Fall River, Freetown, Somerset, Swansea, Westport

*E.I. Region:* Southeast

*# Children Served:* 273



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.6%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: a. Positive Social-Emotional Skills 1. Increased developmental growth 2. Age-appropriate at exit b. Acquisition and Use of Knowledge and Skills 1. Increased developmental growth 2. Age-appropriate at exit c. Use of Appropriate Behaviors to Meet Their Needs 1. Increased developmental growth 2. Age-appropriate at exit	                    	                    	                    	                    
4	Percent of families who report that Early Intervention services have helped them: a. Know their rights. b. Effectively communicate their children's needs. c. Help their children develop and learn.	   	   	   	   

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***People, Inc. Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	4.49%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	10.91%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Pernet Family Service Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.58%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.47%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		96.2%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Professional Center for Child Development** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.39%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	6.12%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

## ***Project BEAM Early Intervention Program***

A map of Lowell, Massachusetts, and its surrounding towns. Lowell is highlighted in yellow. The map shows the following towns: Lawrence (north), Methuen (northeast), Andover (east), Tewksbury (southeast), Billerica (south), Carlisle (southwest), Littleton (southwest), Ayer (west), Groton (west), Tyngsborough (northwest), Dracut (northwest), Dunstable (northwest), Westford (southwest), Chelmsford (southwest), and Wilmington (southeast). Lowell is centrally located, bordered by Tyngsborough to the north, Chelmsford to the west, Westford to the southwest, Littleton to the south, and Billerica to the southeast. It is also bordered by Dracut to the north and Tewksbury to the east. Lawrence is to the north, Methuen to the northeast, Andover to the east, and Groton to the west. Dunstable is to the northwest, Tyngsborough to the north, and Westford to the southwest. Chelmsford is to the west, Littleton to the south, and Billerica to the southeast. Wilmington is to the southeast. The map also shows the locations of Lawrence, Methuen, Andover, Tewksbury, Billerica, Carlisle, Littleton, Ayer, Groton, Tyngsborough, Dracut, Dunstable, Westford, Chelmsford, and Wilmington. Lowell is centrally located, bordered by Tyngsborough to the north, Chelmsford to the west, Westford to the southwest, Littleton to the south, and Billerica to the southeast. It is also bordered by Dracut to the north and Tewksbury to the east. Lawrence is to the north, Methuen to the northeast, Andover to the east, and Groton to the west. Dunstable is to the northwest, Tyngsborough to the north, and Westford to the southwest. Chelmsford is to the west, Littleton to the south, and Billerica to the southeast. Wilmington is to the southeast.

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	100%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved:				
	a. Positive Social-Emotional Skills				
	1. Increased developmental growth		57.1%	60.8%	57.3%
	2. Age-appropriate at exit		71.4%	84.3%	74.5%
	b. Acquisition and Use of Knowledge and Skills				
	1. Increased developmental growth	✓	91.7%	88.9%	89.6%
	2. Age-appropriate at exit	✓	78.6%	64.3%	56.6%
	c. Use of Appropriate Behaviors to Meet Their Needs				
	1. Increased developmental growth	✓	100%	95.8%	95.4%
	2. Age-appropriate at exit	✓	85.7%	83.4%	78.9%
4	Percent of families who report that Early Intervention services have helped them:				
	a. Know their rights.		60%	75%	84.9%
	b. Effectively communicate their children's needs.		60%	75%	82%
	c. Help their children develop and learn.		70%	89%	91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Project BEAM Early Intervention Program** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	4.22%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	10.38%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		97.4%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**REACH Early Intervention Program** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
4	Percent of families who report that Early Intervention services have helped them: a. Know their rights. b. Effectively communicate their children's needs. c. Help their children develop and learn.	✓	72% 65% 89%	75% 75% 89%	84.9% 82% 91.1%
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.06%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.48%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services: a. Percent of all discharged children having a completed transition plan on their IFSP. b. Percent of children referred to special education where the Local Education Agency (LEA) was notified. c. Percent of children referred to special education where a transition planning conference occurred.	✓ ✓ ✓	99.5% 100% 100%	100% 100% 100%	99.5% 92.1% 98.9%

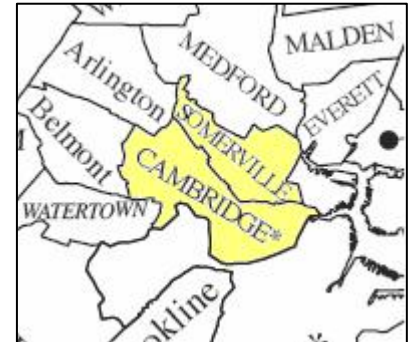


# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Riverside Early Intervention Program – Cambridge-Somerville***

**Address:** 61 Medford Street  
 Somerville, MA 02143  
**Phone:** (617) 629-3919 x164  
**Fax:** (617) 629-4644  
**Executive Director:** Scott Bock  
**Program Director:** Lee King  
**Web Site:** [www.riversideecc.org](http://www.riversideecc.org)  
**Towns Served:** Cambridge, Somerville  
**E.I. Region:** Greater Boston  
**# Children Served:** 314



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.4%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓ ✓ ✓ ✓ ✓	92.3% 95.2% 96.8% 78.6% 100% 85.7%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	89% 87% 91%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Riverside Early intervention Program – Cambridge-Somerville*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.80%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		4.94%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.5%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Riverside Early Intervention Program – Needham***

**Address:** 255 Highland Avenue, 2nd floor  
 Needham, MA 02494  
**Phone:** (781) 449-1884  
**Fax:** (781) 449-7972  
**Executive Director:** Scott Bock  
**Program Director:** Joanne Sweeney  
**Web Site:** [www.riversideecc.org](http://www.riversideecc.org)  
**Towns Served:** Needham, Newton, Wellesley, Weston  
**E.I. Region:** Greater Boston  
**# Children Served:** 198



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.		90%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	97.8%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	          ✓ ✓	          55.8% 67.8% 90% 70.1% 90.5% 67.8%	          60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	          57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>		69% 65% 77%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Riverside Early Intervention Program – Needham*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.40%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.22%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **Schwartz Center for Children**

**Address:** One Posa Place  
 Dartmouth, MA 02747  
**Phone:** (508) 996-3391 x219  
**Fax:** (508) 996-3397  
**Executive Director:** Mary Hodgson  
**Program Director:** Lauren Meatty  
**Web Site:** [www.schwartzcenter.org](http://www.schwartzcenter.org)  
**Towns Served:** Acushnet, Dartmouth, Fairhaven, Gosnold, Marion, Mattapoisett, New Bedford, Rochester, Wareham  
**E.I. Region:** Southeast  
**# Children Served:** 219



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.		90%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	98.9%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓   ✓ ✓	80% 73.9% 90% 65.2% 94.1% 69.6%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓	62% 62% 92%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Schwartz Center for Children** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	2.93%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.88%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	97.5%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	97.5%	100%	98.9%





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***South Bay Early Intervention Program – Brockton (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.62%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	8.44%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***South Bay Early Intervention Program – Fall River (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	4.49%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	10.91%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

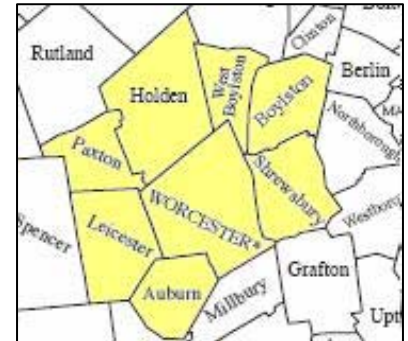
***South Bay Early Intervention Program – Lowell (continued)***

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	4.22%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	10.38%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.6%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **South Bay Early Childhood Program – Worcester**



**Address:** 548 Park Ave, Suite B  
 Worcester, MA 01604  
**Phone:** (774) 823-1500  
**Fax:** (774) 823-1481  
**Executive Director:** Peter Scanlon  
**Program Director:** Merrie MacKenzie  
**Web Site:** [www.southbaymentalhealth.com/site/](http://www.southbaymentalhealth.com/site/)  
**Towns Served:** Auburn, Boylston, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester  
**E.I. Region:** Central  
**# Children Served:** 21

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.2%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth 27.3%</li> <li>2. Age-appropriate at exit 56.5%</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth 81.8%</li> <li>2. Age-appropriate at exit 34.8%</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth 90.9%</li> <li>2. Age-appropriate at exit 65.2%</li> </ul> </li> </ul>		60.8%	84.3%	57.3%
			88.9%	64.3%	74.5%
			89.6%	83.4%	56.6%
			95.8%	89%	95.4%
			83.4%	89%	78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	91% 89% 98%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***South Bay Early Intervention Program – Worcester*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.58%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.47%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		89.4%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%



## Step 1 Early Intervention Program

A map of the Quincy area in Massachusetts. The Quincy Center is highlighted in yellow. Surrounding areas include Milton, Braintree, Canton, Randolph, and Weymouth. The map also shows the locations of Boston, Milton, Quincy, Braintree, Canton, Randolph, Weymouth, and the Quincy Center.

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MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Step 1 Early Intervention Program** (continued)

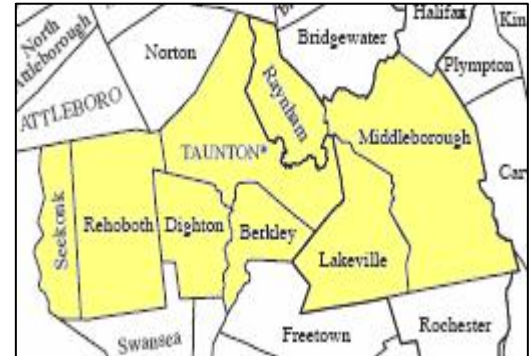
No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.37%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	5.87%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		97.2%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		95.3%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Taunton Area Early Intervention Program***

**Address:** 68 Allison Avenue  
 Taunton, MA 02780  
**Phone:** (508) 880-0202  
**Fax:** (508) 880-2425  
**Executive Director:** Kathleen Tunney  
**Program Director:** Zulmira Allcock  
**Web Site:** [www.ahsinc.org](http://www.ahsinc.org)  
**Towns Served:** Berkley, Dighton, Lakeville, Middleborough,  
 Raynham, Rehoboth, Seekonk, Taunton  
**E.I. Region:** Southeast  
**# Children Served:** 373



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	98.8%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓ ✓ ✓ ✓	72.2% 88.3% 90.5% 63.3% 100% 86.7%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	82% 82% 92%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Taunton Area Early Intervention Program*** (continued)

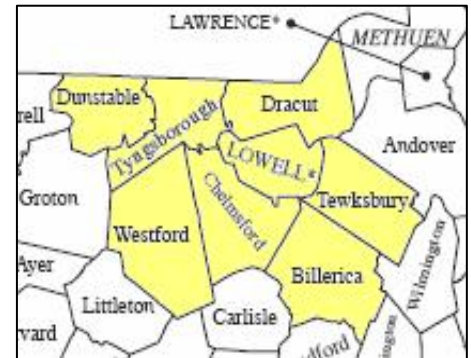
No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.27%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.59%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **Thom Anne Sullivan Center**

**Address:** 126 Phoenix Avenue, Bldg #2  
 Lowell, MA 01852  
**Phone:** (978) 453-8331  
**Fax:** (978) 453-9254  
**Executive Director:** Peter Woodbury  
**Program Director:** Alden Wood  
**Web Site:** [www.thomchild.org](http://www.thomchild.org)  
**Towns Served:** Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsborough, Westford  
**E.I. Region:** Northeast  
**# Children Served:** 609



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.4%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓   ✓ ✓	61% 79.8%  91.5% 67.4%  97.8% 84.3%	60.8% 84.3%  88.9% 64.3%  95.8% 83.4%	57.3% 74.5%  89.6% 56.6%  95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓	79% 76% 87%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Thom Anne Sullivan Center** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	4.22%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	10.38%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

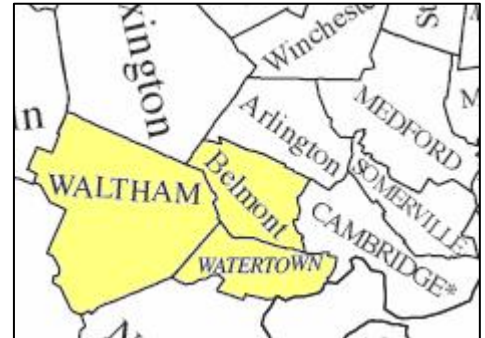
***Thom Boston Metro Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.50%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.		5.02%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

## ***Thom Charles River Early Intervention Program***

**Address:** 411 Waverley Oaks Road, Bldg 3, Suite 305  
 Waltham, MA 02454  
**Phone:** (781) 894-6564  
**Fax:** (781) 893-5938  
**Executive Director:** Peter Woodbury  
**Program Director:** Lorraine Sanik  
**Web Site:** [www.thomchild.org](http://www.thomchild.org)  
**Towns Served:** Belmont, Waltham, Watertown  
**E.I. Region:** Central  
**# Children Served:** 296



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.7%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓ ✓ ✓ ✓	68.4% 89.7% 100% 55.2% 100% 91.4%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	92% 88% 95%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Thom Charles River Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.24%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	6.66%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Thom Marlborough Early Intervention Program***

**Address:** 221 Boston Post Road East, Suite #150  
 Marlborough, MA 01752  
**Phone:** (508) 624-0304  
**Fax:** (508) 624-0391  
**Executive Director:** Peter Woodbury  
**Program Director:** Nancy Phillips  
**Web Site:** [www.thomchild.org](http://www.thomchild.org)  
**Towns Served:** Hudson, Marlborough, Northborough,  
 Southborough, Westborough  
**E.I. Region:** Central  
**# Children Served** 243



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	98.4%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>		58.9% 69.3% 79.8% 50.5% 85.7% 74.3%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	90% 90% 98%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Thom Marlborough Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.63%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	8.65%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		98.7%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.		98%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		99%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Thom Mystic Valley Early Intervention Program***

**Address:** 10 J. Gill Street  
 Woburn, MA 01801  
**Phone:** (781) 932-2888  
**Fax:** (781) 932-9809  
**Executive Director:** Peter Woodbury  
**Program Director:** Anne Marsh  
**Web Site:** [www.thomchild.org](http://www.thomchild.org)  
**Towns Served:** Arlington, Burlington, Lexington, Wilmington,  
 Winchester, Woburn  
**E.I. Region:** Central  
**# Children Served:** 346



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	100%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>		50% 78.3%  86.7% 54.3%  91.8% 78.3%	60.8% 84.3%  88.9% 64.3%  95.8% 83.4%	57.3% 74.5%  89.6% 56.6%  95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓	81% 72% 85%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Thom Mystic Valley Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.76%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	6.40%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		97.7%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%





MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Thom Neponset Valley Early Intervention Program*** (continued)

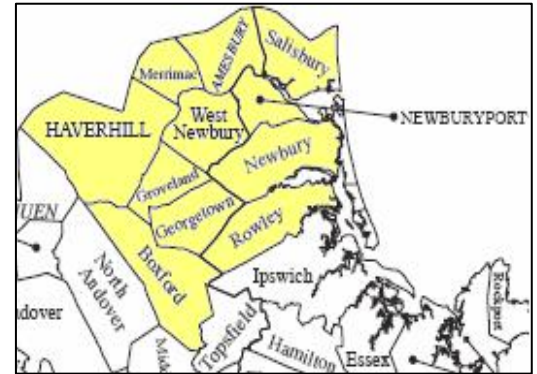
No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		2.33%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.82%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### ***Thom Pentucket Area Early Intervention Program***

**Address:** P.O. Box #956  
 West Newbury, MA 01985  
**Phone:** (978) 363-5553  
**Fax:** (978) 363-2435  
**Executive Director:** Peter Woodbury  
**Program Director:** Linda Schaeffer  
**Web Site:** [www.thomchild.org](http://www.thomchild.org)  
**Towns Served:** Amesbury, Boxford, Georgetown, Groveland,  
 Haverhill, Merrimac, Newbury, Newburyport,  
 Rowley, Salisbury, West Newbury



**E.I. Region:** Northeast

**# Children Served:** 517

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.	✓	100%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.2%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs               <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	✓ ✓ ✓ ✓ ✓	68.2% 85.7% 91.8% 57.1% 97.1% 90.5%	60.8% 84.3% 88.9% 64.3% 95.8% 83.4%	57.3% 74.5% 89.6% 56.6% 95.4% 78.9%
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	✓ ✓ ✓	88% 85% 94%	75% 75% 89%	84.9% 82% 91.1%

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Thom Pentucket Area Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	4.93%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	10%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.7%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		99%	100%	98.9%



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Thom Springfield Infant Toddler Services*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.60%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	9.83%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.		99.8%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.7%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

## ***Thom Westfield Infant Toddler Services***

# Children Served: 317



MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

**Thom Westfield Infant Toddler Services** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.		1.58%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	9.19%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.		99.7%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.	✓	100%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.	✓	100%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### **Thom Worcester Area Early Intervention Program**

**Address:** 214 Lake Street  
Shrewsbury, MA 01545

**Phone:** (508) 845-8466

**Fax:** (508) 845-4202

**Executive Director:** Peter Woodbury

**Program Director:** Kelly Brennan

**Web Site:** [www.thomchild.org](http://www.thomchild.org)

**Towns Served:** Auburn, Boylston, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester

**E.I. Region:** Central

**# Children Served:** 310



No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
1	Percent of Individualized Family Service Plan (IFSP) Services for Early Intervention infants and toddlers received in a timely manner.		90%	100%	98.3%
2	Percent of infants and toddlers with IFSPs who primarily receive Early Intervention services at home or at programs with typically developing children.	✓	99.4%	95%	98.4%
3	Percent of infants and toddlers exiting early intervention who demonstrate improved: <ul style="list-style-type: none"> <li>a. Positive Social-Emotional Skills <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>b. Acquisition and Use of Knowledge and Skills <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> <li>c. Use of Appropriate Behaviors to Meet Their Needs <ul style="list-style-type: none"> <li>1. Increased developmental growth</li> <li>2. Age-appropriate at exit</li> </ul> </li> </ul>	       	       	       	       
4	Percent of families who report that Early Intervention services have helped them: <ul style="list-style-type: none"> <li>a. Know their rights.</li> <li>b. Effectively communicate their children's needs.</li> <li>c. Help their children develop and learn.</li> </ul>	   	   	   	   

MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH  
EARLY INTERVENTION SERVICES

***Thom Worcester Area Early Intervention Program*** (continued)

No.	Indicators	Meets or exceeds state target?	Program Percent	State Target	State Average
5	Percent of MA population of infants and toddlers birth to one with IFSPs.	✓	3.58%	2.85%	2.59%
6	Percent of MA population of infants and toddlers birth to three with IFSPs.	✓	7.47%	5.85%	7.18%
7	Percent of infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted in a timely manner.	✓	100%	100%	99.9%
8	Transition planning for children leaving Early Intervention services:				
	a. Percent of all discharged children having a completed transition plan on their IFSP.		99.6%	100%	99.5%
	b. Percent of children referred to special education where the Local Education Agency (LEA) was notified.	✓	100%	100%	92.1%
	c. Percent of children referred to special education where a transition planning conference occurred.		96.1%	100%	98.9%

# MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH

## EARLY INTERVENTION SERVICES

### Glossary of Terms

#### **Annual Performance Report (APR)**

The *Annual Performance Report* (APR) provides annual data updates on the *SPP* indicators for the purpose of determining compliance with federal regulations and state standards. See also *State Performance Plan* (SPP).

#### **Catchment Area**

An *EI catchment area* is the area and population comprising one or more cities and towns in Massachusetts from which an early intervention program provides services. There are 38 catchment areas served by Massachusetts early intervention programs. The catchment area, or cities or towns, served by an EI program are displayed in yellow on the map provided for each of the EI program reports under the Local Provider Agency Report section of this report. Over half (57%) of all EI programs serve children in towns served by another EI program.

#### **Early Intervention (EI)**

*Early Intervention* in Massachusetts is a statewide, integrated, developmental service available to families of children between birth and three years of age for the purpose of enhancing a child's potential growth and development. Children may be eligible for EI if they have developmental difficulties due to identified disabilities or delays, or if typical development, are at risk of developing delay due to certain birth or environmental circumstances. EI services are mandated under federal law and are provided by private agencies contracted under The Department of Public Health. There were 61 EI programs across the Commonwealth serving all cities and towns during fiscal year 2013 (the reporting period of this report).

Early Intervention services focus on the family unit, utilizing family resources and daily routines to enhance the child's growth and development. Early Intervention staff work in partnership with individuals present in the child's natural environment. Early Intervention staff support and encourage the family's use of and access to community-based resources that will continue to support and enhance the child's development.

#### **Early Intervention Information System (EIS)**

The *Early Intervention Information System* (EIS) is a software application developed by DPH to record and secure information from EI provider agencies about *EI* clients referred to and/or receiving *EI* services in Massachusetts. *EIS* handles referral, evaluation (including eligibility), *IFSP* (Individualized Family Service Plan), and discharge information. The data received from *EI* provider agencies via *EIS* is used to profile the infants and toddlers served by early intervention programs, and monitor *EI* providers.

#### **Early Intervention (EI) Annual Report**

The *EI Annual Report* is a report administered by the *Department of Public Health* to local early intervention provider agencies as a means of acquiring data on infants and toddlers served by these programs for the purpose of ensuring *SPP* indicator target adherence. This data is reported annually as part of the Commonwealth's APR report to *OSEP* and is used, along with other monitoring data and activities, to ensure that local EI programs provide high quality support and services to children and their families.

## MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

### **Eligibility**

*El eligibility* is determined with the use of a standardized tool utilized by a multidisciplinary team. Children birth to three years of age living in Massachusetts may be eligible for EI if they have developmental difficulties due to identified disabilities or delays, or if typical development, are at risk of developing delay due to certain birth or environmental circumstances.

### **Eligibility Evaluation**

An *eligibility evaluation* is an examination with the child and the family that employs a standardized tool utilized by a multidisciplinary team for the purpose of determining a child's initial or continuing eligibility for Early Intervention services. The length of time that a child is eligible for EI services is dependent on the child's eligibility type and can be for a duration of 6 months, 1 year or to their 3<sup>rd</sup> birthday.

### **Evaluation and assessment activities**

An assessment includes the procedures used by appropriately qualified personnel throughout the child's eligibility in EI to identify (1) the child's unique strengths and needs; and (2) the resources, priorities, and concerns of the family and supports and services necessary to enhance the family's capacity to meet the developmental needs of the child.

Eligibility evaluations (See definition above) may take place as part of an assessment. When an evaluation and assessment take place simultaneously, both eligibility and the strengths and needs of the child are determined by a multidisciplinary team. This event is referred to as an eligibility evaluation and assessment.

### **Individuals with Disabilities Education Act of 2004 (IDEA)**

The *Individuals with Disabilities Education Act of 2004 (IDEA)* is a law that governs how states and public agencies provide early intervention, special education and related services to eligible infants, toddlers, children and youth with disabilities. IDEA requirements are overseen by the *Office of Special Education Programs (OSEP)* of the U.S. Department of Education. Infants and toddlers with disabilities aged birth to 2 and their families receive early intervention services under *IDEA Part C*. Children and youth aged 3 to 21 receive special education and related services under *IDEA Part B*.

### **Individualized Family Service Plan (IFSP)**

The *Individualized Family Service Plan (IFSP)* is a working document produced collaboratively by EI program staff and family members that contains the agreed upon Early Intervention services for an eligible child and family. It is based on a multidisciplinary evaluation/assessment which provides functional outcomes and includes services necessary to enhance the development of an eligible child, and the capacity of the family to meet the child's needs. It is developed in collaboration with families as determined by the family with respect to their concerns and priorities.

### **IFSP Signature Date**

The *IFSP signature date* is the date that the family and EI program sign the *Individualized Family Service Plan (IFSP)* and designates the beginning for the child and family receiving early intervention services.

## MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

### **Indicators**

The *State Performance Plan (SPP)* identifies areas of performance or *indicators* for early Intervention services with each *indicator* having targets to be met. Improvement activities are identified and plans put in place by the Department of Public Health to help met these targets. The early intervention *indicators* described in this report are listed under “The Indicators” section of this report.

### **Initial IFSP Meeting**

The *initial IFSP meeting* is the first service provided to a child and family after an evaluation/assessment has been performed for a child deemed eligible for early intervention services. It is the beginning of the meeting(s) to determine the services identified under an *IFSP* service plan.

### **Local Education Agency (LEA)**

The *Local Education Agency (LEA)* is another term for a school district. The LEA is responsible for providing special education services for children aged 3 to 21. Over one-third of the children discharged from early intervention services transition to LEA services at the age of 3.

### **Massachusetts Department of Public Health**

The *Massachusetts Department of Public Health* is the oversight agency in the Commonwealth for the *Part C* program, also known as *Early Intervention*, and oversees that all state and federal requirements are adhered to as well as implements state standards and eligibility definitions for the Commonwealth within this program.

### **Natural Setting**

A *natural setting* is one that is typical for children of all abilities who are under the age of 3. EI services are required to be provided in the child’s natural environment. This may entail providing EI services at the child’s home, day care center or even a park or library.

### **Office of Special Education Programs (OSEP)**

The *Office of Special Education Programs (OSEP)* of the U.S. Department of Education is the federal agency that oversees how states and public agencies provide early intervention, special education and related services to eligible infants, toddlers, children and youth with disabilities aged birth to 21. *OSEP* is dedicated to improving results for this population by providing leadership and financial support to assist states and local school districts.

### **Part C program**

*Part C* is the federal term used under the *Individuals with Disabilities Education Improvement Act of 2004 (IDEA)* for *Early Intervention* (see also *Early Intervention*).

### **Referral date**

The *referral date* is the date when a parent or professional (with the parent’s permission) who thinks that a child may benefit from early intervention services makes contact with a local early intervention provider agency.

## MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

### **Region**

The five early intervention *regions* on the *EI* program reports under the Local Provider Agency Report section of this report are defined by the Department of Public Health for *EI* monitoring purposes. They include Greater Boston, Northeast, Southeast, Central and West.

### **State Education Agency (SEA)**

The State Education Agency (SEA) in Massachusetts is the Department of Elementary and Secondary Education (ESE). The Department of Public Health submits notifications of children referred to a Local Education Agency (LEA) based on data received from the Transition Survey System (TSS).

### **Special Education**

*Special education* is specially designed instruction and services to meet the educational needs of children over the age of three eligible for these services and is provided by the local school district (LEA). The *Office of Special Education Programs (OSEP)* of the U.S. Department of Education oversees the federal requirements for *special education* for each state. Over one-third of the children discharged from early intervention services transition to *special education* at the age of 3.

### **State Performance Plan (SPP)**

The *Office of Special Education Programs (OSEP)* of the U.S. Department of Education requires each state to have in place a *State Performance Plan (SPP)*. This document evaluates the state's efforts to implement the requirements of *Part C* of the *Individuals with Disabilities Education Improvement Act of 2004 (IDEA)*, which defines early intervention services for infants and toddlers (from birth through age two) and their families. The *SPP* describes targets and improvement activities for various areas of performance for the early intervention program. Each area of performance is described as an indicator with each indicator having targets to be met in the future along with improvement activities identified to help met these targets.

The Massachusetts Department of Public Health is the oversight agency in the Commonwealth for the *Part C* program, also known as *Early Intervention*, and oversees that all federal requirements are adhered to as well as implements state standards and eligibility definitions for the Commonwealth within this program. The Department is required to submit an *SPP* and to report annually on the state's progress in meeting the indicator targets set in the *SPP*. The *SPP* is updated annually when there are any changes in improvement activities, timelines or resources. State level performance updates for each of the indicator targets identified in the *SPP* is reported annually in the *Annual Performance Report (APR)*.

The *SPP* indicator information and the *APR* data reports are used for quality improvement purposes and to determine compliance with federal and state requirements. Through a process of setting targets, analyzing data and tracking progress, the state and local *EI* programs can identify areas of strength and areas that need improvement. Plans are then developed to address concerns and continue *EI* program successes. This ensures that local *EI* programs provide high quality support and services to children and families throughout the Commonwealth.



## MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH EARLY INTERVENTION SERVICES

### State Target

Each *indicator* on the *State Performance Plan (SPP)* has a state target, a specified percentage designated by either a federal or state mandate, that all EI programs are expected to reach and maintain. A check mark (✓) appears on the EI program reports under the Local Provider Agency Report section of this report when an EI program has met or surpassed the *state target* for an *indicator*.

### Transition

*Transition* in EI is the process of planning for community supports and services for a child leaving an EI program. *Transition* is seen as an ongoing process once the child reaches 2-1/2 years of age and entails a *transition planning conference* to discuss next steps for the child and family.

### Transition Plan

An individualized *transition plan* developed by the family and EI staff is included as part of the child's IFSP service plan to identify individualized transition steps and services to support the child's transition to preschool and other appropriate community services.

### Transition Planning Conference

The *transition planning conference* is a required meeting that is held with a child and family at least 90 days and up to 9 months prior to the child's third birthday as part of preparing the family for the termination of EI services by informing them about all possible transition options and discussing concrete next steps. For children potentially eligible for *special education* services through their *Local Education Agency (LEA)*, the *LEA* is invited to the *transition planning conference*.

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